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For 1500, 1525, 1550, 1575, HDHOMK8, 8HD5MP, 4300, 4350, 4500, 4700, 4900, 7000, 7200, 7250, 7090, 7095, 3MP, NVR-8000, 8050, 8075, 8ch 8200, C3MP8, C4MP8, A1080B6A2, B3MP4C, B3MP4C,
Guardian Eye, 1260, 1425, 1450, 1580, 3100, 3200, 3250, 3425, 3450, 4100, 4200, 4600, 4750, 7072, 7075, 7082, 7085, 7285, 7300, 7400, DVR-8000, 8100, 4250, 3450, 4200, 4200, 4200, 4550, 4600, 4750, 7072, 7075, 7082, 7085, 7285, 7300, 7400, DVR-8000, 8100, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 4250, 42
systems. When it comes to home security, the price range is rather large, which can make it difficult to compare all the options. But, thanks to the improvements in technology, DIY home security market, however, there
are hundreds of different security cameras and systems to choose from, many of which carry hidden subscription costs. To help you make sense of it all, our team of security experts will break down home security and share tips with you to keep costs down without sacrificing peace of mind. At a high level, three main factors contribute to the overall
cost of a home security camera system. Each element has a wide price range, giving us the ability to customize our security cameras, video recorder, lights, etc. Installation DIY or professional Monitoring fees and
maintenance professional monitoring and upkeep Most of the upfront costs associated with home security cameras. However, if you choose a reputable brand, this investment will pay off for years to come. To best determine your
equipment cost, you need to assess your propertys security needs. Start with a quick home security checklist, which will give you a good idea of how many entry/exit points you have, along with your current security status and whether or not you have additional areas youd like
monitored. If youre starting from nothing, you should expect a higher equipment cost compared to someone whos simply upgrading an existing camera or two. Individual security cameras can cost over $1000. To decide what price point works for you, assess the camera features.
Resolution Generally speaking, the higher the resolution, the higher the price. However, getting good camera resolution is 1080p full HD, which is an excellent option for most people. If you want commercial-grade resolution,
consider getting 4K Ultra HD or 6K Mega HD (also known as 12MP) security cameras. Warning lights and alarms Prevention is key, so opting for cameras that feature sensor security lights, or an alarm with a siren, will help to protect your home before anything happens. Motion detection While this is a relatively common feature within the industry
its best to look for cameras that use both thermal heat sensing and motion detection. This may seem somewhat insignificant, but its the difference between getting a notification every time a squirrel runs by versus when a plausible security threat is present. Audio Choosing security cameras with audio microphones allows you to hear whats going on,
and if youre able to talk through the camera, you can welcome visitors or scare off intruders. Remote viewing This feature is well worth the cost. After all, youre installing security cameras you want, youll also have to decide
how youll record and store the footage. The kind of video recorder you need depends on the type of security cameras you get. Many cameras require a recording device, specifically a digital video recorder (DVR) or network video recorder (DVR). In terms of cost, DVR systems are usually more affordable, but have some limitations. Swann DVR
systems start at around $200. NVR systems, on the other hand, are more versatile but also more expensive, starting at $300. The prices vary depending on the number of cameras and, to some degree, their specific capabilities. Although the cost of home security camera system equipment generally comes down to the cameras and recorders, its
important to factor in other security measures. Smart locks, safes, motion sensors, alarms, and sirens can impact your overall security costs, as well. Smart locks A key feature of smart homes, these locks can lock and unlock doors from your phone and allow you to see whos at your front door from wherever you
are. Smart locks can vary in price from as low as $30 to as high as $150 or more. Safes Using home safes to protect your valuables is never a bad idea, especially while youre out of town. Good, cheap safes can cost anywhere from $200 to $400. Oftentimes, youll have to pay more for added security services and additional features like fire resistance.
Motion sensors While motion detection is standard in almost every security camera today, some people choose to install separate motion detection. DIY security systems are designed to be installed within a day, or a weekend for a more complex system. Some people
love the DIY option, whereas others prefer to pay for professional installation especially for large multi-camera systems. DIY Installation may cost $100 or more. A critical component of the installation process is where to place security
cameras. Planning is the key to installing a robust security system, as you need to place and position your cameras for optimal coverage. Professional installation costs come down to the type of security system you choose and personal preference. DVR security systems require
a power and video cable, contained within a coaxial cable with BNC connectors, to link the cameras to the recorder. As such, the cable is larger and can be more cumbersome to install. NVR security systems are often easier to install, as they only require power over ethernet (PoE) cable to run power and video from each camera to the recorder.
Activation Fees Check for any hidden activation fees or ongoing storage costs to ensure your security system. You can avoid activation fees by confirming and reading any
contracts before purchasing a system. Fortunately, most DIY security systems dont include an activation fee. Monthly Monitoring & Storage Today, most security camera systems are coupled with a monthly subscription. In many cases, there is not a limited, zero cost option. While these subscription fees are generally fairly affordable, around $30 to
$50 a month, they can add up. Heres a good savings tip: Before you purchase the cameras, confirm if they require a hub to operate. There are numerous benefits to hub-free systems, but most of all, the absence of required monthly fees. As you have read, there are several variables that go into determining how costly security systems may be.
Ultimately, it comes down to what youre looking for in a home security system. If you need a renter looking for a simple, temporary, plug-and-play security option, one or two wire-free security system. If you need outdoor cameras, as
well as a smart video doorbell. Large properties often require eight or more security cameras for full coverage. Average Swann Home Security options for everyone. Whether you need one or 16 security cameras, our focus is to give you peace of mind knowing your home
and loved ones are safe. You can purchase and install a Swann multi-camera security system for approximately $720. Need to add an additional camera? Its easy and affordable. Add-on Swann security cameras are around $119. Or, opt for a wireless, hub free camera from only $169. A great way to keep costs down is to choose a wire-free security
camera that doesnt require a recorder. However, while this will save you on equipment costs, your video storage options. Beware of cloud storage costs, as they can become quite expensive, and some brands dont choose to disclose them from the onset. At Swann, all our wire-free security cameras
include up to two, and sometimes seven, days of cloud security storage for free. Few people think a burglary will happen to them. However, even in safe neighborhoods, nobody is immune to break-ins. At the end of the day, the cost of being proactive is just a fraction of what a burglary costs. And, with added peace-of-mind, youll benefit from
reassurance thats tough to put a value on. Heres some information that you can measure: The cost to prevent a break-in by installing a security system: approx. $2,661 Take the time to assess your prevent a break-in by installing a security system: approx.
knowledge, youll be sure to find a security system that fits within your budget and that protects your loved ones. Sources: has been a leading provider of DIY security camera systems for homes and businesses for over 35 years. Security camera systems for bornes and businesses for over 35 years.
detection. Swann cameras are affordable, easy to install, and dont require monthly fees. Many users in their Swann security camera are affordable, easy to install, and dont require monthly fees. Many users in their Swann for multifamily and commercial applications. If youre looking
for a security camera system for your property, youve likely come across Swann. Swann offers a variety of commercial and apartment security camera solutions that you may be considering. So, weve created this Swann security camera solutions that you may be considering so what to expect from their products and services. We detail who Swann is, their
cameras notable features, and the pros and cons of their systems. More importantly, we give you details about their camera pricing and potential alternatives to consider. This review covers: About SwannSwann is a home and business security camera company that was established more than 35 years ago in Melbourne, Australia. Since its inception,
Swann has become a leader in DIY security camera systems that are designed to enhance security and keep communities and is part of the Infinova Group. The brand focuses on providing user-friendly security solutions for both residential and commercial properties. In addition, Swann
emphasizes self-monitoring without the need for professional services or recurring fees. Swann offers the following: DVR and NVR systems Business security systems Business security systems Business security systems and cameras Wireless battery security cameras Wireless battery systems Business security systems and cameras Wireless battery systems Business security systems Busines
PlansProfessional installationOverall, Swann is dedicated to developing security solutions that deliver peace of mind for users while maintaining its position as a leader in DIY security solutions that deliver peace of mind for users while maintaining its position as a leader in DIY security solutions. Swann security solutions that deliver peace of mind for users while maintaining its position as a leader in DIY security solutions.
cameras generally feature: HD video quality (1080p to 4K resolution) Night vision capabilities Weather-resistant designs for outdoor use Motion detection with push notifications Local video storage management (DVR & NVR) Remote viewing via mobile appAdditionally, some higher-end camera models from Swann include: Two-way
audioSpotlightsFlashing lightsBuilt-in sirenHeat-sensing technologyColor night vision Pros and consSwann security cameras have a variety of advantages that you should consider before making a purchase. Learn how ButterflyMX works: ProsLarge selection of products. Swann offers a diverse selection of security cameras,
including both wired and wireless options. This variety allows you to find a model that suits your specific needs, whether for a single-family home or commercial office building. Easy installation. Many Swann cameras are designed for DIY installation, making them accessible for homeowners or small business owners who prefer to set up their own
systems without professional help. The installation process is generally straightforward, and the accompanying app is user-friendly. Affordability. Swann security without breaking the bank. Feature-rich. Their
security cameras come packed with features such as night vision, spotlights, two-way communication, and local storage devices. As a result, you get more bang for your buck when you choose Swann.Local availability. Youll find Swann cameras widely at major electronics and hardware stores, making them easy to purchase and return if necessary. No
monthly fees. Due to a focus on DIY installation and self-monitoring, Swann does not require an ongoing subscription or contract to use their cameras. ConsLimited advanced features. While Swann does not require an ongoing subscription or contract to use their cameras provide essential security features, they may lack the advanced features. While Swann does not require an ongoing subscription or contract to use their cameras.
integrations. Compared to competitors, Swann may lack integrate with Amazon Alexa or Apple HomeKit, which could limit your ability to establish a unified security system. App and software issues. Some users have
reported problems with the Swann mobile app, including connectivity issues, crashes, and difficulties accessing remote footage. These issues may be frustrating for those relying on remote monitoring. Quality concerns. Some users report quality issues with Swann cameras, such as the use of less sophisticated detection technology and plastic housing,
which may impact reliability and longevity. Customer support. Swanns customer support has received mixed reviews, with some users finding it challenging to get timely and effective assistance for technical issues or product queries. Potentially high costs. Despite Swann being an affordable option, their more robust security camera systems could be
quite expensive. Not to mention, some advanced features are locked behind a subscription, which further adds to the costs. Swann pricingSwanns pricing swann pricingSwanns pricing syan pri
Conversely, Swann offers security camera kits priced between $179 and over $2,500. These kits usually include two to 16 cameras and additional features from Swann, youll need to choose a Secure+ membership. Swann Secure+ is available in the following
tiers:ExtraUnlimitedProPro VideoPricing$3.99 per month or $39.99 per month or $39.99 per month or $39.99 per month or $149.99 per month
response for indoor cameras only24/7 monitoring with video verification, the fastest emergency response, and for indoor cameras. Alternative for those seeking a more comprehensive and user-friendly security camera system, especially for multi-tenant and commercial
buildings. Established in 2014, ButterflyMX is a leading access control and security camera company thats been installed in more than 10,000 buildings and garnered over 20,000 five-star reviews. With our Dome and Bullet Cameras, you can gain more insights into your property by reviewing audit logs and watching live video feeds from a single
dashboard on your phone or desktop. Most importantly, the ButterflyMX OS enables you to manage your access control system and security cameras from a single interface, simplifying and improving your propertys security. In fact, all of ButterflyMXs products integrate seamlessly with each other and can be managed from our OS. ButterflyMX
Security Camera features Butterfly MX Dome and Bullet Security Cameras include the following features: PoE connection to each camera via a Power over Ethernet (PoE) cable. That way, youll have fewer wires to run from each camera. 24/7 HD recording.
Record high-quality video footage around the clock to ensure you gain as much insight into your propertys activity as possible. To make viewing camera footage easier, you can find the footage that matters faster. Weatherproofing. Our
Dome and Bullet Cameras are built to last with highly durable weatherproof housing, allowing you to install them inside or out in any climate. In addition, our Security to you, employees, and residents. ONVIF compatibility. If you already have
cameras, you may integrate them with our ButterflyMX OS if they are ONVIF-compatible. Our Security management. Local and cloud storage. Store recorded footage either in the cloud or locally on the Gateway for up
to a week. If the internet goes out, your cameras will continue recording and save the footage locally. Once the connection is restored, the footage will automatically upload to the cloud. You can also manually save important footage will automatically upload to the cloud. You can also manually save important footage will automatically upload to the cloud. You can also manually save important footage to keep it permanently. For SWIFI-ALERTCAM, SWIFI-FLOCAM2, SWIFI-PTCAM2, S
TRACKCAM, SWIFI-CAM, SWIFI-SLMFLC, SWIFI-SLMFLC, SWIFI-BUDDY, SWIFI-BU
Cameras *For remote viewing of DVRs and NVRs from your computer (PC or MAC), please use our desktop app, HomeSafe View. See & hear, so you're always home Easy Wi-fi setup Motion-sensing lights Loud siren Learn More
Security you can rely onwith lights & siren Wired connection Colour night vision & 2-way talk PoE wired cameras Motion-sensing spotlights Smart alerts Learn More Swann Security Vamera Options and Features Innovative heat-sensing technology Wired, wireless, and
wire-free cameras Integrates with Alexa and Google Assistant View on Amazon.com All of our content is written by humans, not robots. Learn More The story of Swann goes from rags to riches. What began as a humble enterprise in a basement1 is now an international business, with cameras and security systems sold in more than 40
countries on six different continents. If youve ever been on Swanns website, you might be overwhelmed by the sheer amount of choices they offer, from 1080p HD to Super HD 5 MP cameras and everything in between. Now, our experts will break down Swanns pricing for their equipment as well as any additional monthly fees. Well compare Swann to
other top security companies on the market and show how it fits into our smart home. Lets begin! Swann starter kit pricing2-camera kits$179-$3994-camera kits$179-$3994-camera kits$179-$3994-camera kits$179-$3994-camera kits$179-$3994-camera kits$179-$3994-camera kits$179-$1,849.9912-camera kits$1,949.9912-camera kits$1,949.9912-cam
packages fool you. Swann is one of the most affordable security camera brands right now, but picking a security camera should be more than just about choosing the cheapest option. It should be about finding the security camera should be more than just about choosing the cheapest option.
affordable but feature-rich security cameras. Compared to other security companies, Swann does things a little bit differently. But the good news for your wallet, with their minimalist systems, you wont have to pay for things like sensors, panic buttons, or really anything aside from cameras and video doorbells. With storage on hard drives, you wont
even necessarily need Wi-Fi to use Swann, and in terms of video quality, Swanns cameras are top of the line. Plus, they have more security system options than any other company weve reviewed, with a huge price range from about $1,000 for a 16 camera, 16 channel system. You wont pay any
monthly fees for Swann unless you choose to, so all in all, their products are more of the set it and forget it variety. Swann camera system waiting to get unboxed The short answer? No, you wont have to pay any monthly fees with Swann. The company offers cloud storage and professional monitoring, but its not mandatory. ExtraUnlimitedProPro
VideoMonthly Price$2.99$9.99$14.99$24.99Yearly Price$29.99$99.99$14.99$24.99Yearly Price$29.99$99.99$149.99$249.99Cloud Storage? Think about how
much storage you really need. When it comes to storage, most of the Swann security systems include a one or two TB hard drives, which means no monthly fees Like we said before, Swann has literally hundreds of different options when it
security. Equipment Pricing Analysis for SwannNumber of Cameras Video Quality Extras Number of Channels Size of Hard Drive in TBPrice 21080p HDNight vision 41$199.9941080p HDNight vision 41$329.9941080p HDNight vision
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individual cameras and video doorbells available if you have a particularly small home. Or, if you have a huge home or business, there are systems available with up to 16 cameras, so basically, youve got a lot of choices on your hands. If you break it down by camera, Swann is definitely at an affordable place in terms of price. Take their most
affordable security system, which costs about $200 for two cameras and a hard drive. Indoor/outdoor cameras typically cost around $200 each, so when you consider the fact that this price gets you two cameras plus a hard drive. Swann becomes even more valuable. Of course, having fewer components means that youll spend less with Swann in
general, plus, were not mad about that lack of monthly fees. Overall, its hard to find a company with lower prices than Swann. Comparable companies in terms of camera prices include Ring Alarm and SimpliSafe, although both require paying for storage, unlike Swann. Were talking smart home security here, so of course, we want to share how
 Swann fits in our existing smart home. Being the IoT-obsessed people we are, were already in the Google Assistant only. The
Security.org Team testing out the Swann AppHomeSafe View Google Assistant ControlYou can ask HomeSafe View to show you specific cameras on your phone or Nest Hub smart display, which youll be able to do even more
with Google Assistant, like have it turn your cameras off and on, ask if they are off and on, as well as show the cameras footage on your various devices. Now, dont ask us why Swann has multiple Google Assistant actions and apps, as this made the process a bit more complicated than necessary. If youre in the Amazon ecosystem like we are, youll
probably want to command your Swann cameras with Alexa. Swann Security Alexa SkillUsing Alexa, you can display your footage on either your Echo Show, Echo Spot or even FireTV if you want to see yourself on the big screen. Hollywood, here we come! Aside from smart home security products, Swann doesnt offer any additional IoT devices, so wed
recommend getting them from third parties to complete your smart home. Learn more about Swann in our full review of their security systems available,
Swann offers a very wide range of prices ranging from under $100 for a single camera all the way up to thousands for 16 cameras. If you were looking to avoid paying monthly fees for your home and property because you cant keep surveillance
physically. You need to opt for cameras to keep your property and people safe. However, the prices for security cameras are skyrocketing. After buying the camera, you are charged every month just to have access to those features that you bought the security camera for. There are only a very few brands that dont gatekeep such features.
Unfortunately, Swann isnt one of them. To use Swann cameras, you are required to subscribe to one of the four plans. Swann offers four plans, Extra being the more benefits and features you will get. There are brands that at least give you access to basic
features like Push Notifications or Motion Zones, but with Swann cameras, you will be charged to use those features. If youre wondering what brands provide all the features of a security camera without any subscriptions that Swann offers, which will cost you around $3
to $25, depending on the plan. Swann is a well-known brand of security cameras. However, its not the first choice of every individual because the security camera is already expensive, and itll be extremely infuriating if you also have to pay a fee every month just to use those basic features. While there are far more expensive subscriptions, Swann
offers fairly less expensive plans that can be paid for every month. Heres a table to show you the cost and what feature each plan comes with: FeaturesExtra UnlimitedPro Pro VideoPricing$2. 99 every month or$24.99 every month or$249.99 every month or$249.99 every month or$249.99 every month or$149.99 every month or$249.99 every month or$249.99 every month or$29.99 every month or$149.99 every month or$249.99 every m
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systemExtended warranty36 months (Wi-Fi devices)16 months (Wi-Fi devices)36 months (Wi-Fi device
system)Can be replaced if you provide a valid police report(Wi-Fi devices)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offers and promotionscan be availed on Swann.com(Wi-Fi devicesand wired system)Exclusive offe
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dispatch Sirens, lights, and tap to dispatch Motion zones Included Included Included Included Included Included
when theres a detection of any kind. However, they can keep 24/7 monitoring. Swann wont offer you advanced monitoring but it can offer you advanced monitoring vill only be provided if you subscribe to the Swann Pro or Pro Video Plan. Without the subscription, Swann cameras wont monitor all the time
and certainly not record the footage every second. If a security camera only starts recording when theres motion detection, I suggest you get a camera that comes with the best detection sensor so that you dont miss out on any event/activity. If security camera arent able to see at night, then is there even a point in installing those cameras? Well,
fortunately, Swann cameras are highly capable of seeing at night vision feature on Swann cameras. Night vision can be a great feature, but some security cameras will not have clarity, meaning all you see is a huge blob. Thus,
before buying Swann cameras, I urge you to test them in the dark. Brands like Eufy and Google Nest can be properly used without any subscription. Other brands gatekeep some features, which can cost you a lot to access Security cameras can perform their basic functions, like recording and uploading footage without having to subscribe to a plan
However, theres so much more than that. You can actually use these cameras to tighten the security of your home by enhancing the features. Unfortunately, those features as small list of brands that dont charge you for those features, which include Blink, Eufy, and Google Nest. Blink
isnt the most advanced brand of security cameras, but its certainly better than most brands because you can access the basic features of Blink, giving you access to features like photo capture, person detection, and extended live view. Eufy cameras will give you
access to all the features. However, if the local storage isnt enough, you will be required to purchase cloud storage if you are planning on expanding the storage space. The local storage can keep about 288 hours of footage, but if you want to expand the space, therere four plans that you can choose from. Google Nest cameras are high-quality. Every
aspect of its cameras is advanced and better than almost every other brand. In addition, Google Nest doesnt limit the features of the security camera without a subscription. You can take advantage of all the advanced features for free. However, Google Nest does offer subscriptions that will extend the features like Event Video History, 24/7 Video
History, and the number of devices that can be supported, which include Nest cameras, doorbells, speakers, and displays. The Swann subscriptions may be less expansive as compared to other brands, but a security camera doesnt charge you every month just to have access to some basic features Technology has evolved, and now you dont have to sit
in front of the computer system to watch the live view. Advanced brands like Swann will provide you with an app with a camera, which can be used for changing the settings, viewing the footage, or streaming the live view. You are basically supposed to connect the app to the camera from your phone or any device you want. You will get all the alerts
and notifications on the app. These camera apps are quite useful, and now almost every advanced brand will let you download the app after purchasing the camera. Swann cameras can be connected to a phone. All you have to do is download the app after purchasing the camera.
app. In addition, if the app is downloaded on your phone, you will receive alerts or other notifications. Apart from that, the app will also have all the footage, which can be accessed from anywhere and at any time. However, theres a catch, if you want to have this control on the camera through your phone, then make sure that the camera is connected
to a network at all times. If you want to take full advantage of the Swann camera, then you will have to buy the subscription. Therere four different subscription plans that are offered by Swann. Extra is the cheapest and comes with fewer features, while Pro Video is the most expansive and comes with many advanced features. If you want a camera
that doesnt limit the features without a subscription, then Google Nest and Eufy will fit the bill. Both Google Nest and Eufy will grant you all the features for free. If you want to expand the storage space on Eufy Cameras, you must purchase a subscription plan. Swann Camera, like any other camera, will only start recording when theres motion
detection. However, Swann Camera will offer you 24/7 monitoring, which the Pro and Pro Video subscription can avail. Swann cameras have night vision, which basically helps you to see at night. In addition, you can choose to see the footage in color or black and white. The Swann app, which is for the cameras, can be used to manage the settings and
the features. You can also watch the recorded footage as well as a live view from anywhere through the app. Swann is a great option. Does EUFY Charge For Storage? [Must Know] The Ring Doorbells Drawbacks: A Brief Overview Exploring the
Appropriate Screw Size for your New Ring Doorbell (Find Out) 2 Swann Cameras on the NVREvery security company has its own intricacies and quirks, but weve noticed that in larger brands, prices are generally all over the map. Swann is one of the biggest examples of this, with hundreds of cameras to choose from, most starting at $59.99 for an
individual indoor camera and going all the way up to $2,900 for a 16-camera NVR system (very popular with businesses!). In all this variety, though, we do want to mention that when we tested Swann cameras, we couldnt help but notice that they felt inexpensive. Their build quality, we found, lacked the ruggedness of some of their competitors,
namely Lorex. That said, many Lorex cameras are priced higher than Swann, which is a reminder that you get what you get wh
hold up as well as other cameras? Not at all. In our always-unpredictable weather out here in Central Ohio, we put those Swann outdoor cams through the ringer with a nasty windstorm that along with our full experience living with Swann outdoor cams through the ringer with a nasty windstorm that along with our full experience living with Swann outdoor cams through the ringer with a nasty windstorm that along with our full experience living with Swann outdoor cams through it all, the cameras werent damaged in any way. But you can read more about that along with our full experience living with Swann outdoor cams through it all, the cameras werent damaged in any way. But you can read more about that along with our full experience living with Swann outdoor cams through it all, the cameras werent damaged in any way. But you can read more about that along with our full experience living with Swann outdoor cams through it all, the cameras werent damaged in any way.
in our hands-on review of Swann cameras. We tested their 2-camera/4-channel NVR system, called the Smart Wi-Fi Series. Swann PackagingThis brings us to a minor gripe we have with Swann. Its not easy to get a full handle on the scope of the brand when some products are sold directly from Swann, others are not, and still others are only available
in certain countries. Its enough to make your head spin, if were being honest. But thankfully Swann sells its cameras pretty much everywhere all the big-box retailers, brick-and-mortar stores, and online. With that kind of ubiquity, were glad to see that most of Swanns cameras are quite affordable. Swann Tracker camera and Pan & Tilt cameraAlso
keep in mind that many of the cameras packaged in Swanns multi-camera systems, like the Smart Wi-Fi series, are still available for purchase individually. And, true to the ever-evolving nature of the security industry, Swann is always releasing new cameras, including a dimmable floodlight camera that looks like a bona fide steal for a mere $180. For
comparisons sake, the Ring floodlight camera I reviewed costs almost twice as much and is not dimmable. Just something to keep in mind. Page 2 If youre serious about security, you should certainly be considering Lorex. These cameras are easy to use, theyre affordable, and the company offers a huge range of products that can fit just about any
application. View Packages Links to Lorex A DIYers dream, Arlos cameras are incredibly easy to set up, and with their crystal clear resolution, you can capture everything youd ever want to see and then some. View Packages Links to Arlo A great option for folks looking for the best resolution and high-tech features, the Google Nest line of security
cameras will help keep you and yours safe and sound. View on Amazon Links to Amazon When talking about security camera resolution, a lot of terms get thrown around. 1080p. 2K. 4K. If youre a layperson, its pretty easy to get confused. To understand 4K, though, you need to understand resolution. Resolution refers to the amount of detail a camera
can capture, which is measured in pixels. Very simply put, the more pixels there are, the more detail. Remember your first camera phone, which recorded things in potato quality? Those had 640 x 480 resolution. A 4K camera, on the other hand, recorded things in potato quality? Those had 640 x 480 resolution. A 4K camera phone, which recorded things in potato quality? Those had 640 x 480 resolution. A 4K camera, on the other hand, records in 3,840 x 2160. Orders of magnitude better, right? Now keep in mind that 4K has become a bit of
a buzzword in recent years, and some manufacturers are a little less than rigorous when theyre applying the term to their products. For some, 4K literally means 4K. For others, it just means really good video quality. If you want to make sure youre getting the advertised resolution, dig into the product specs and find out. Lorex is one of our favorite
security camera manufacturers for a reason. Their devices are affordable, easy to install and use, and offer users some of the best protections available in the finest detail possible. Up to 4K resolution Long-range color and Infrared night vision Lots
of equipment options Free local recording with up to 2 TB internal storage space Smooth app experience Strong reputation in security camera manufacturing Overwhelming amount of options No professional monitoring for cameras Occasional false alarms Wired cameras amount of options No professional monitoring for camera manufacturing Overwhelming amount of options No professional monitoring for cameras Occasional false alarms Wired cameras occasional monitoring for cameras occasion
the Lorex security camera system really does offer a little bit of everything. Long-lasting batteries and rugged construction mean these cameras will stand up to tough conditions, and with top-of-the-line features, technology, and resolution, your security system will be cutting edge. While not every model offers 4K resolution, Lorexs higher-end models
do, but all of their cameras offer exceptionally clear pictures, day and night. When we put Lorexs cameras to the test, we found that the system ran well, it was relatively easy to set up, and its management apps were easy to navigate. The listen-in audio functionality was clear, and while we did notice some minor buffering in our live feed from time to
time, thats to be expected from a wireless camera with such a high resolution. Overall, I was happy with Lorexs performance. There is more info on this in our analysis of the complete Lorex system, but another thing worth mentioning is that the system is designed in such a way that there are no contracts, no monthly subscription fees, and no high
monthly bills for storage. If you want 4K resolution, keep an eye out for these Lorex cameras: 4K Ultra HD IP Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart IP Dome Security Camera with Listen-in Audio 4K (8 MP) Motorized Varifocal Smart 
Connectivity Wi-Fi, Ethernet, or PoE Power Wired, battery, or PoE Field of View Up to 180 Resolution Up to 4K Storage Free local, optional cloud Smart Platform Compatibility Alexa and Google Home These feature-rich wireless cameras are a breeze to set up and use. If youre new to the world of home security and want something thats easy to
manage, Arlo is a great option. Up to 4K resolution AI-driven detections Wi-Fi connectivity Long battery life Local storage options Higher end models are expensive Requires a subscription to access all features Mounting hardware a little flimsy Another great option. Up to 4K resolution AI-driven detections Wi-Fi connectivity Long battery life Local storage options Higher end models are expensive Requires a wide for the first option of the first option of the first option and the first option of the fi
variety of solid wireless security cameras that are motion-activated and back up to the cloud. Theyre relatively affordable, record in full-color night vision, and capture a 160-degree field of vision with up to 4K resolution. Simply put, if something happens, youre not going to miss it with the Arlo Ultra 2 Wireless Security Camera. When I reviewed Arlo,
I was immediately impressed by the quality of the products as well as how easy they were to install. In about 30 minutes, everything was all set up and recording away. Now I will say that when I was recording in high definition, I did notice a few issues with delay, but nothing that would ever be a major problem. Although Arlos smart home integration
options are a little lacking, if youre looking for solid security cameras, theyre a good bet. Its also worth noting that if youre going to be recording in 4K, youll have to pay a little extra to store the data, which is understandable. We have more information in our Arlo system review, but the bottom line is that itll cost $2.99 per month per camera or $9.99
per month for an unlimited number of your devices. Not a huge expense, but its something to consider in your overall home security budget. Connectivity Wi-fi, Ethernet Power Wired, battery, PoE Field of View Up to 180 Resolution Up to 2160p Storage Cloud Smart Platform Compatibility Alexa and Google Home Google is known for its great tech
products, and the Nest security cameras are no different. Coupling exceptional picture quality with some interesting tech tools like facial recognition Simple set up and installation Optional subscriptions Exceptional design Long battery
life Somewhat pricey Color night vision only available with floodlight model No 4K resolution model One of the more well-known names in the security camera space, Google Nest has cameras are technically only 1080p, some of their
cameras do have 4K sensors. Without getting too deep into the weeds on what that means, the long and short of it is that while its not true 4K, youre still recording with enough detail that youd never know the difference. I certainly couldn't tell when I put Google Nest to the test. On top of that, the Nest line offers users some interesting perks like
facial recognition software to help you identify and interact with guests both welcome and unwelcome. One drawback, though, is that many of the devices need to be hardwired, so if youre not comfortable working with electricity, youll likely want to call in the pros. Another drawback is the price. Some of the higher-end models can get pretty pricey, so
if youre working with a budget, you might be able to stretch your dollar better elsewhere. You can read more on that in my guide to the Google Nest line of products. With that understood, if youre interested in Nest cameras with 4K resolution, the IQ line is what youll want to look at. Connectivity Wi-fi Power Wired Field of View Up to 130 Resolution
 1080p Storage Cloud Smart Platform Compatibility Alexa and Google Home Currently, 1080p is the industry standard for consumer-grade home security cameras, although more and more manufacturers are putting out devices that can record in 4K. The real question is, do you need it? The truth is, in the day-to-day, you probably wont be able to tell a
huge difference between the two. Youre going to be looking at your security cameras through a computer screen or a phone, so all of that extra detail is needed by investigators. Lets say your home is broken into and your 4K security camera captures the car
speeding off. A few fleeting frames of the video have captured the license plate of the thief. You probably wont be able to read it on your phone, but law enforcement sure will when they blow up that 4K image to the size of a poster. Final Thoughts on 4K Security Cameras So heres the final word. In your regular dealings with your security cameras, its
not going to matter much if youre recording in 1080p or 4K until it does. When it comes to protecting your home, you don't want to cut any corners. While resolution shouldn't be the determining factor in which system you ultimately go with, it should definitely be a consideration. You want to make sure youre recording in high enough detail to capture
anything relevant to an investigation, which might be 4K.If youre not sold on these three camera systems, though, dont fear. Ive put many of these to the test, and Ive compiled a list of the best security cameras for 2025. Head over there and see if you like something better. What is 4K resolution?4K resolution.4K resolution.4K resolution.4K resolution.4K resoluti
a device capable of capturing 3,840 x 2160 pixels. Its a step above 1080p, the gold standard resolution in home security cameras. Can you tell the difference between a 1080p and 4K? Most people cant tell the difference between a 1080p image and a 4K image. When a 4K image is blown up, though, the extra detail is evident. Which companies make 4K
security cameras? Most security camera manufacturers use the industry standard of 1080p, but there are some, like Lorex, Arlo, and Google Nest, that are branching into 4K.Do I need a 4K security camera? Some folks might consider 4K to be overkill when it comes to security cameras, but if youre trying to cover a large area or record with detail at
night, 4K is the best option. Are 4K security cameras are slightly more expensive? 4K security cameras are slightly more expensive than their 1080p counterparts. IMPORTANT! Please read carefully these Terms of Use in their entirety before using the App and the Services (as defined below). These Terms of Use are a legally binding agreement between each user (You
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consent from Your Property, then You will be entitled to a replacement of Your Device on the production of a valid police report and in accordance with the actions required in this Clause 8.1 (each, an Insurance Claim). (b)To make an Insurance Claim, You must complete the insurance claim form on the Swann Website and provide details of Your
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Your Device must be registered with Us before it is stolen, taken or removed without consent from Your Product comes with a Limited Warranty, the terms of which are available here: . (b)If Your Secure + Plan is the Extra Plan or the Unlimited Plan, You are entitled to, amongst other benefits that accompany
Your Secure + Plan, an extension of the Limited Warranty for another 24 months (for 36 months in total) (the Extended Warranty), provided that You subscribe to a Secure + Plan within 6 months of Your date of purchase, then Extended Warranty
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the Swann Website and provide details, including but not necessarily limited to: (A)Your Account ID; (B)proof and date of purchase, including model number/item code; (C)mac ID and/or device registration date; and (D)detail of Product to Swann as detailed in the
claim form; and (iii)register Your Device with Us in order for You to make a warranty claim. (iv)The terms and conditions of Our Limited Warranty and Extended Warranty and Extended Warranty can be found by clicking here: . 9.SUBSCRIBING VIA THE APP By subscribing for Our Services via the App using either an Apple iOS phone via iTunes or an Android device via
Google Play, the following terms apply: 9.1 Using the App and Your Account (a) You must first use the App to create Your Account with Us for the Services. You may then subscribe for Subscription Services by following the App and Your Account, the information We will ask for will
include but may not be limited to: (i)Your personal details; (ii)contact details of Your Devices that You desire to access or control through the App, and the location of
Your Property where Your Devices are installed; (iv)rules in relation to the usage of Your Devices at Your Property; and (v)rules in relation to the notifications that You would like to receive regarding specified activities that occur at Your Property; and (v)rules in relation to the notifications that You would like to receive regarding specified activities that occur at Your Property; and (v)rules in relation to the notifications that You would like to receive regarding specified activities that occur at Your Property; and (v)rules in relation to the notifications that You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that occur at Your Property (Alerts) and how You would like to receive regarding specified activities that You would like to receive regarding specified activities that You would like to receive regarding specified activities that You would like to receive regarding specified activities that You would like to receive regarding specified activities that You would like to receive regarding specified activities that You would like to receive regarding specified activities that You would like the Y
(e.g., by email or push notification). (b)Together, all information and details that You make from the App or that are stored remotely using the Services (Your "Data), are Your Content. 9.2Accessing and recording information through the App (a)The
App allows You to connect to Your Devices in accordance with the rules that You establish using the App, so that You establish using the App, so that You establish using the App. (b) You may also
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view Alerts in the "Alerts" section of the App. 9.4Controlling Your Devices (a)You can input instructions into the App which are relayed to Your Data (a)You acknowledge and agree that a third party service provider engaged by Us will store Your Data in accordance with applicable local laws pertaining to data storage, privacy and GDPR concerns. Also see Clause 22 (App Platform Terms) for detailed terms and conditions relating to the use of the App and the applicable platforms. (b)We only commit to storing Your Data for the limited time described in Your Secure+ Plan, and may permanently delete Your Data after expiry of the relevant time. (c)You may access, download or delete Your Data via the App. (d)We acknowledge that You own the rights in respect of Your Data. (e)You authorize Us to access and use Your Data for purposes related to providing the Services to You under these Terms. (f)You acknowledge that: (i)Your Data is only intended to be a resource to assist You with the personal monitoring of and protection

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of Your Property security and safety; and (ii)there are many things outside Our control that may affect the recording, live streaming and storage of Your Data, and Your ability to access Your Data using the App, the Services, and Your ability to receive and access mobile Alerts and notifications. Subject to Clause 26, We do not guarantee that Your
access to the App, the Services, Alerts and notifications will be uninterrupted or error free. In the unlikely event that any of Your Data is lost or corrupted such that it is not accessible, We will take reasonable steps to repair or recover Your Data at no cost to You. Subject to Clause 26, it is Your responsibility to take all appropriate measures to
minimize any loss or damage that may flow from any interruption, breakdown or failure of the App, are operating and functional at all times. 10.FEES AND PAYMENT 10.1You may enroll in a Secure+ Plan on a monthly or annual
subscription, which will continue until You or We cancel Your Secure + Plan. 10.2Your Secure + Plan will automatically commence on the first day you register, but you will not be charged until the end of any Free Trial Period that You receive. The frequency of payment, either monthly or annual, is determined by You when you first set up Your
Secure+ Plan. 10.3If You qualify for a Free Trial Period, You will be charged a subscription fee in accordance with Your Secure+ Plan at the end of Your Free Trial Period by cancelling the Secure+ Plan via the App. If you do not
cancel Your Secure + Plan by the required deadline, You Secure + Plan will continue in effect and You will be charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or charged on the first day of the applicable subscription fee. 10.4Fees are billed or char
the right to cancel Your Secure+ Plan and to collect any rejection or insufficient funds fee and to process any such payment method You have submitted to Us. 10.5You acknowledge that, if Your credit card expires or becomes invalid, and You do not update Your payment method via iTunes or Google Play, or cancel Your Secure+ Plan
in a timely manner, then You authorize Us to continue charging Your Account via iTunes or Google Play with any Fees or charges that continue to apply in accordance with Your Secure + Plan if We are unable to process Our
fees via iTunes or Google Play. Our inability to charge your chosen payment method does not waive Our right to seek payment directly from You. 11.AUTO-RENEWAL 11.1Subject to Clauses 11.3, 11.4 and 12.1(a), Your Secure+ Plan will automatically renew. 11.2Your Secure+ Plan will renew for the same duration as the subscription term originally
selected (monthly or annual), at the then current non-promotional rate. 11.3Monthly subscriptions If you sign up for a monthly subscription, then Your Secure + Plan will automatically renew each month unless, at least 2 calendar days prior to the expiry of Your then-current term, You log in to the App and cancel the service. 11.4Annual subscriptions
If You sign up for an annual subscription, then Your Secure + Plan will automatically renew for an additional year unless You log into the expiry of Your then-current term. 11.5If You terminate a Secure + Plan, You may use Your subscription until the end of the month in which You
cancelled Your Secure+ Plan and Your subscription will cease thereafter. You will not be eligible for a prorated refund of any portion of the subscription fee paid for the then-current subscription will cease thereafter. You will not be eligible for a prorated refund of any portion of the subscription fee paid for the then-current subscription fee paid fee pa
authorized to charge Your payment method for that Secure + Plan. We may submit those charges for payment and You will be responsible for those charges for payment and manage your subscription. This includes altering your choice of plan
and/or cancelling a subscription in a timely manner. Refunds are only available in limited circumstances as laid out below: 12.1Cancellation during any applicable Free Trial Period (without incurring any fees for the Subscription Service) and Your
Subscription will not continue beyond the Free Trial Period. This applies to both Monthly and Annual subscriptions. 12.2Monthly subscription, You will not be entitled to a refund, and billing will continue automatically each month for
the duration of the term You selected. 12.3Annual subscriptions At the end of any applicable Free Trial Period, if Your Secure + Plan is an annual subscription period, then You will be charged for each month of Your annual subscription
period prior to, and including the current month of, Your cancellation (but excluding the month in which You receive any applicable Free Trial Period), and You will be eligible for a refund for the remaining full months of Your annual subscription at large and you will be eligible for a refund for the remaining full months of Your annual subscription at large and you will be eligible for a refund for the remaining full months of Your annual subscription at large and you will be eligible for a refund for the remaining full months of Your annual subscription at large annual subscription at l
any time after the first eleven (11) months of Your subscribed via the App using an Apple iOS phone via iTunes or an Android device via Google Play, and are entitled to a refund under Clause 12.3, the following shall apply: (a)Your
refund payment will be managed by Apple iTunes or Google Play, in line with their refund policies and procedures; (b)once Your subscription plan has been cancelled, You should contact your respective platform to arrange for Your refund; and (c)Swann is unable to assist with this process, nor manage payment on behalf of either party. 13.PRIVACY
AND USE OF DATA 13.1We may collect, use and disclose Your personal information, including Your Account information and Your Content, to provide, administer, improve and personalize Our products and services (including Your Account information, including the App), identify You, correspond with You, protect Our lawful interests and deal with Your concerns. We may not be able to
do these things without Your personal information. For example, some functionality of the App may be limited without Our use of Your personal information. 13.20ur Privacy Policy also contains information about
how You may access and seek correction of Your personal information, as well as how We respond to privacy concerns. By accepting these Terms, You warrant that You have read, understood and agree with the handling of Your personal information to Us (including by
inputting it into the App or allowing it to be captured by one of Your Devices) about any third party (including any Assigned Contacts), You must first ensure that they are aware that their personal information is being collected by Us and that it may be handled, stored and exchanged in accordance with these Terms and Our Privacy Policy. 14.YOUR
USE OF OUR MATERIALS 14.1All rights in the App, and content on the App, including without limitation copyright in the App, and Court Materials). As between You and Us, We own all rights in and to Our Materials and in the App, and content on the App, and content on the App, and content on the App, and Court Materials and in the App and Our trademarks, are owned or licensed by Us (Our Materials).
conceal any copyright, trade mark or other proprietary rights notice incorporated in or accompanying Our Materials and You must not reproduce, modify, adapt, perform, display or otherwise exploit Our Materials other than as expressly permitted under these Terms. 14.2We grant You a limited, non-exclusive, personal, royalty free license to use Our
Materials for the purposes of using the App and the Services for which You have paid, and that You are otherwise entitled to use under these Terms. 15.USE OF THE APP AND THE SERVICES 15.1You must not, will not attempt to, and do not have any right to: (a) use the App or the Services to send any unauthorized commercial communications (such
as spam); (b) access the App or the Services; (c) use any software, script, code, device, crawler, robot, or other means not provided by Us or our vendors or licensors to access the App or the Services; (d) violate or attempt to violate the security of the App or the Services; (e) circumvent, disable, or otherwise interfere with
security-related features of the App or the Services; (f)upload viruses or other malicious code to the App or the Services; (g) interfere or attempt to interfere with the App or the Services; (h)bypass any measure that We may use to prevent
or restrict access to the App or the Services, any part of the App, the Services or any other software, systems; or networks connected to the App or the Services; (i)modify, adapt, translate, decipher, decompile, disassemble, reverse engineer or otherwise attempt to derive any source code or underlying algorithms of any part of the App or the Services, any part of the App or the Services and the App or the Services, any part of the App or the Services, and the App or the Services and the App or the Services and the App or the Services, and the App or the Services are the App or the Services, and the App or the Services are the App or the Services and the App or the Services are the App or the Services ar
(j)create derivative works of any part of the App or the Services; (k)rent, lease, lend, sell, transfer, redistribute, or sublicense the App or the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (m)do anything that could disable, overburden, or impair the proper working of the App or the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of the Services; (l) engage in commercial use or distribution of 
(n)damage, disable, unduly burden, disrupt, impair or interfere with the App or any Services, servers or networks connected to or accessible through the App or the Services in in a manner that is fraudulent, libelous, abusive, obscene, profane, harassing, or illegal
(q) use the App or the Services in any way that infringes or misappropriates any third partys rights, or rights of publicity or privacy; (r) use the App, the Services or Your Devices in any manner or for any purpose that it is unlawful or illegal or in
violation of any law, statute, rule, permit, ordinance or regulation; (s) gain or attempt to gain unauthorized access to the App or the Services; or (u) use the App or the Services for the benefit of any third party. 15.2You
acknowledge that: (a) Unless you have subscribed to Our Secure+ Professional Monitoring Services, the App and the Services will not provide You with any emergency authority response services; (b) We do not certify that the App and the Services will not provide You with any laws relating to security systems; and (c) You may
opt out of the receipt of any messages and Alerts from the App or the Service, but We do not recommend that You do so. 16.TERMINATION AND SUSPENSION 16.1You may terminate; (a) any of Your Secure + Plans by deleting them from within the App or by contacting Us. 16.2We may terminate, disable, block or suspend Your access to the App
(a) immediately, if You breach, or We suspect on reasonable grounds that You have breached, a material term of these Terms and that such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after We notified You in writing of such breach, being capable of cure, remains uncured for ten (10) calendar days or more after the cure of the cu
reasonably. 16.3If We terminate Your Secure+ Plan in accordance with Clause16.2(b), thenYou will be entitled to a refund; (b)annual subscribers will be entitled to a refund; (b)annual subscribers will be entitled to a refund; (b)annual subscribers will be entitled to a refund for any full month portions of Your Secure+ Plan that have not been used as of the date of termination. 16.4If You have
any outstanding debts to Us at the time of the termination or cancellation of Your Account, We reserve the right to pursue You for them in accordance with Our rights under these Terms and at law. 16.5All provisions which by their nature survive termination, including Clauses 7, 12, 13, 21, 26 and 28, will survive the termination of these Terms.
17.YOUR RESPONSIBILITIES 17.1You are responsible for: (a) all of the activity conducted using Your Account, whether or not that activity is conducted or authorized by You, and in connection with the App (including Your use of any Tools, as defined below); (b) keeping Your password to Your Account safe, secure and confidential, and notifying Us if
You become aware that access to Your Account has been compromised; (c)ensuring that all of the information and details that You submit into the App are complete and correct at all times, including Your contact details and those of any Assigned Contacts; (d)ensuring that Your Devices are connected to the internet so that they can receive all
firmware and other updates and upgrades via the App as they become available from time to time; (e)monitoring Your Content; (f)how You interpret or use the App and Your Content; (g)any actions (including making phone calls, sending text messages and emails, and contacting
emergency services and law enforcement) that You take or do not take as a result of the App or Your Content; (h)obtaining and maintaining and maintaining and fire and consequential loss and damage; and (i)providing such other assistance
or permitting such other access to Your Property as We may reasonably require for the proper provision of the Services. (j)You remain responsible for any breach of contract or infringement of any Intellectual Property Rights or any other rights of any third party in connection with Your Content. 17.2We reserve the right to access, read, preserve and
disclose any of Your Content (including Your Data and personal information) as We reasonably believe is necessary to: (a)satisfy any law or regulation; (b)enforce these Terms, including investigation of potential violations of the potential violation of th
electronic services are subject to interruption, breakdown and failure, access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts, Notifications (as defined below) and obtain remote access to the App and the Services (including Your ability to receive Alerts).
that the App and the Services cannot or will not function under all circumstances. You acknowledge that it is Your responsibility to take appropriate measures to minimize any loss or damage that may flow from any interruption, breakdown or failure of the App or the Services. 18.THIRD PARTY TOOLS 18.1Certain hardware, tools, devices, software
programs or other features (Tools) that can be used with the App may be provided by third parties. These Tools are not operated by Us or any agent of Ours, and We are not responsible for examining or evaluating the suitability or compatibility 
 timeliness, validity, copyright compliance, legality, decency, quality, decency, quality, completeness or any other aspect of these Tools is at Your sole risk. 19.SOFTWARE UPDATES 19.1From time to time, Swann may develop updates, upgrades, patches and other
modifications to improve the performance of the Products, the App and/or the Services or for other reasons in Our sole discretion (Updates). You agree that Swann may automatically install such Updates without providing any additional consent from You. 20.PRODUCTS AND SOFTWARE 20.1Downloading or
using Our software (including the App) does not give You title to or ownership of that software, includingany files, data and images incorporated in or associated with the software is owned by Swann or its vendor(s) or licensor(s), and such
software may be protected by one or more patents owned by Swann or its vendor(s) or licensor(s). Our Software may not be copied, redistributed or placed on any services offered through the Swann Website will
be warranted, if at all, through the written license or warranty provided in connection with such Product or Services. These Terms apply to Your use of the Products, the App and Our software are licensed to You on a limited, non-
exclusive, non-transferrable, non-sublicensable basis, solely to be used in connection with the Products and Services for Your private, personal, non-commercial use, subject to all of the terms as they are applicable to the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set forth in these Terms as they are applicable to the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set forth in these Terms as they are applicable to the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set forth in these Terms as they are applicable to the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set forth in these Terms as they are applicable to the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set for the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set for the Products and Services for Your private, personal, non-commercial use, subject to all of the terms and conditions set for the Products and Services for Your private, personal person
authorized to use. You represent and warrant that You are not located in a country that is subject to a U.S. Government as a terrorist supporting country, and that You are not located by the U.S. Government as a terrorist supporting country, and that You are not located in a country that is subject to a U.S. Government as a terrorist supporting country, and that You are not located in a country that is subject to a U.S. Government as a terrorist supporting country, and that You are not located in a country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country, and that You are not located in a country that is subject to a U.S. Government as a terrorist supporting country, and that You are not located in a country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist supporting country that is subject to a U.S. Government as a terrorist support to the U.S. Government as a terror
USES; BACKUPS 21.1Youacknowledge that, unless you have subscribed to Our Secure + Professional Monitoring Services are not a third-party monitored emergency notification system, that We do not monitor emergency notifications, and that We will not dispatch emergency authorities to Your home or business in the
event of an emergency. Even if you decide to subscribe to Our Secure + Professional Monitoring Services, We make no warranty or representation that use of the Products or Services will affect or increase any level of safety. You acknowledge that, unless you have subscribed to Our Secure + Professional Monitoring Services, the Products and
Services are not a substitute for a third-party monitored emergency notification system. We cannot and do not guarantee that You will receive Notifications in any given timeframe or at all. All life threatening, safety and emergency events should be directed to the appropriate emergency response services. 21.2We strongly suggest that You backup
any important Content (for example, by downloading and locally saving any such Content. 21.3 Our Products and Services are not designed, intended or authorized for use in life support, life sustaining, nuclear, or other
applications in which the failure of such Products or Services could reasonably be expected to result in personal injury, loss of life or catastrophic property damage. If You use any Products or Services in any such applications: (a) You acknowledge that such use or sale is at Your sole risk; (b) You agree that Swann and its providers are not liable, in
whole or in part, for any claim or damage based on or arising from any such use; and (c) You agree to indemnify, defend and hold Swann and its providers harmless from and against any such use. 22.APP PLATFORM TERMS 22.1The
following Clause applies to the Android version of the App available through Google Play. (a)We grant You a non-exclusive, worldwide license to perform, display and use the App available through the App Store. (a)You
acknowledge that these Terms are between Us and You, and that Apple Inc. (Apple) is not a party to these Terms. (b)We grant You a non-exclusive, revocable, royalty free, non-transferable license to use the App in accordance with these Terms on an iOS Product (that is, any Apple-branded product that runs the iOS operating system software provided
by Apple) or any other product permitted by Apple from time to time that You use or control and as permitted by the Usage Rules set out in the App or Your possession and use of the App infringes that third partys intellectual property
rights, as between Us and Apple, We (not Apple) will be solely responsible for the investigation, defense, settlement and discharge of such claim. (d)You acknowledge that Apple has (to the maximum extent permitted by law) no warranty obligations with respect to the App and that any claims, losses, liabilities, damages, costs or expenses attributable
to any failure of the App to conform to any warranty implied or imposed by law will be Our responsibility (not Apple) are responsible for addressing any claims that You or a third party has relating to the App or Your possession or use of the
App, including, without limitation, any product liability claims, any claim that the Apple and Apples subsidiaries, are third
party beneficiaries of these Terms, and that, on Your acceptance of these Terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these Terms, and that, on Your acceptance of the Your acceptance of
subject to export control laws, regulations and orders of the United States, the European Union, and/or other countries ("Export Laws"). You will comply with all such Export or import any Products, Services and/or any related technology and
documentation. 23.2 You will not export or re-export any Products, Services and/or any related technology and documentation to any country or entity under sanction or embargoes administered by the United Nations, U.S. Department of Treasury, U.S.
 Department of Commerce or U.S. Department of State. You will not use any Products, Services and/or any related technology and documentation in connection with any nuclear, biological or chemical weapons or missile systems capable of delivering same, or in the development of any weapons of mass destruction. 24. ELECTRONIC
COMMUNICATIONS 24.1 By accepting these Terms or using the App or the Services, You agree to receive communications. Standard message and data rates apply to all messages sent to or received from Us. Any notices, agreements,
disclosures, or other communications that We send to You electronically will satisfy any legal communication be in writing. 25.GENERAL 25.1If any provision of these Terms is found to be invalid, illegal or unenforceable under the law of any jurisdiction, that provision will be
enforceable in that jurisdiction to the extent that it is not invalid, illegal or unenforceable, whether it is in severable terms or not. The invalidity, illegality or unenforceability of any one provision will be reformed, construed and enforced in such
jurisdiction as if such invalid, illegal or unenforceable provision had not been contained in these Terms, 25.2Subject to Clause 25.3, these Terms are governed by the laws of Victoria, Australia (and the courts of appeal from them) have exclusive jurisdiction to resolve any disputes arising under or in connection with
these Terms. 25.3Notwithstanding Clause 25.2, if You are in: (a)the United States, these Terms are governed by the laws of the State of California, and the courts of appeal from them) have exclusive jurisdiction to resolve any disputes arising under or in connection with these Terms; or (b)the United Kingdom
these Terms are governed by United Kingdom law, and the courts of the United Kingdom have exclusive jurisdiction to resolve any of Our rights under these Terms, that does not mean that We waive those rights. If You fail to enforce any of Your rights under these
Terms, that does not mean that You waive those rights. 25.5These Terms are personal to You and You may not assign or otherwise transfer our rights and obligations under these Terms as We require. 25.6We may sub-contract or
delegate the performance of all or some of Our duties, obligations and powers under these Terms (including the provision of any Service) without Your prior approval. However, We will remain liable for the acts or omissions of any Service of any of Our duties, obligations and powers as if they were Our acts or omissions of any Service of any of Our duties, obligations and powers as if they were Our acts or omissions of any Service of Our duties, obligations and powers as if they were Our acts or omissions of our duties, obligations and powers as if they were Our acts or omissions of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers as if they were Our acts or omissions of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers under these Terms (including the provision of our duties, obligations and powers under the provision of our duties, obligations and powers under the provision of our duties, obligations are the provision of our duties.
omissions. 25.7Except as expressly provided in these Terms, there are no third-party beneficiaries to these Terms or the Services provided by Us that replace and/or supplement the App, unless such upgrade is accompanied by separate terms, in which case those terms will govern the upgrade.
26.COUNTRY-SPECIFIC TERMS 26.1For Users in Australia: Your Consumer Rights and Our Liability (a) Nothing in these Terms is intended to exclude, restrict or modify rights which You may have under any law (including the Australian Consumer Law) which may not be excluded, restricted or modified by agreement (Consumer Rights). Your
Consumer Rights include, but are not limited to, the right for the Services to be fit for their specified purpose, to be provided with due care and skill and for the Services to be delivered within a reasonable time when there is no agreed end date. You can find out more about Your Consumer Rights from consumer organizations and bodies such as the
Consumer Law. (c)Where You suffer any loss in connection with the use of Our Products, the App or the Services, You must take all reasonable steps to minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if there are steps that We can take to help minimize Your loss, including notifying Us without delay if the properties of the p
arising in connection with the Secure + Plans, the App, the Services or these Terms to: (A)supplying the Services again; (B)refunding the cost of the Services again; (B)refunding the Services or these Terms to: (A)supplying the Services again; (B)refunding the Services or these Terms to: (A)supplying the Services again; (B)refunding the Services again; (B)refun
Your Content or Data; and (ii) to the extent that Your loss was contributed to by You or any other matter outside Our reasonable control. 26.2If You are in the United States: Our Limited Liability (a) LIMITATION OF LIABILITY. You understand that: (i) We are not an insurer of Your Property or the personal safety of persons on Your Property; (ii) You
should obtain insurance on Your Property and its contents; (ii) the amount that You pay to Us is based only on the value of the Services may not always operate properly for various reasons, including, without limitation, loss of power, cyber
negligence and gross negligence), or a failure of the App or any equipment, website, installation, monitoring, repair service, or other services caused, contributed to or allowed any harm or damage (whether property damage, personal injury or death) to You or anyone in or about Your Property, THE MAXIMUM AGGREGATE LIABILITY OF SWANN
(b) the amount of Our reasonable attorneys fees and any other losses or costs that We may pay in connection with the harm or damages will not apply if the harm or damages will not appl
 solely causes such harm or damages. Unless prohibited by the insurance policy on Your Property, You agree to release Us and Ourproviders and its and their officers, directors, employees and agentsfrom any claims of any parties suing through Your authority or in Your name, such as Your insurance company, and You agree to defend Us against any
such claim. You will notify Your insurance company of this release. (d)LIMITATION ON LAWSUITS; WAIVER OF JURY TRIAL. Both You and We agree that no lawsuit or any other legal proceeding connected with these Terms of Use, the Services, Our Products, or the App will be brought or filed more than one (1) years after the incident giving rise to
connection with the provision of Services), whether arising from negligence, breach of contract, or otherwise, will in no event exceed a total of the Fees paid by You to Us during the first year of the Services, the amount of the projected
Fees for the first year of the Services; and (c)You will indemnify and hold Us, Ourproviders and its and their officers, directors, employees and against any of them may incur or which may be launched against any of them by any third party as a result of or in connection
negligence or that of Our employees, agents or subcontractors. 27.CLOUD RECORDING To the extent that Your Product has a capacity for longer cloud recording under a Secure+ Plan have access to 60 days of cloud recording according
to "fair use" terms. 27.2" Fair use" is defined as the uploading of fewer than 200 clips of 10-60 seconds duration per Device per day. 27.3 Exceeding the fair use quantity for the uploading of fewer than 200 clips may mean that You will experience delays in uploading or downloading clips. Furthermore, where Swann deems this use to be excessive, it may, at its option and
in its sole discretion, reduce the device sensitivity so that each device is recording fewer false events. 28. PROFESSIONAL MONITORING In certain jurisdictions, Swann offers two additional tiers of Secure+ membership: Pro(Unlimited plan plus professional central monitoring of Alerts) and Pro Video (Unlimited plan plus professional central
monitoring of Alerts with video verification). (Each of these services is referred to as a Professional Monitoring Services, that Service will be provided in accordance with these Terms and will consist solely of personnel at Our monitoring facilities
telephoning emergency authorities, such as the police ("EmergencyAuthorities") or telephoning or sending SMS/text notifications and Alerts to other persons identified by You ("Your Assigned Contacts" and in accordance with Clause 28.8 below) upon the receipt of signals from Your Devices reporting events on specific conditions ("Monitored
Events") at Your Property. We will provide Professional Monitoring Services only for Monitoring Services only for Monitoring Services only for attempting to contact) the Emergency Authorities and/or Your Assigned Contacts, or by leaving a voicemail or
similar type message with the Emergency Authorities and/or Your Assigned Contacts. Professional Monitoring Services are intended to reduce the risk of a burglary, robbery or other events occurring at Your Property but are not a guarantee that such events will not occur or that there will be no personal injury, property loss or death as a result
Professional Monitoring Services are available only within the U.S. (all 50 states, but not U.S. territories). Swann does not own its own monitoring Services. 28.2 Emergency Authorities If You sign up and pay for a Professional Monitoring Service,
We will share information with relevant public safety authorities, such as the police (collectively, Emergency Authorities). You understand and agree that, once the content of Your Account is made available to Emergency Authorities, it may be transmitted or otherwise made accessible through unsecured communications as part of the information
disseminated to or by Emergency Authorities responding to an emergency. You further understand that the content of Your Account may be stored as part of a public record associated with an emergency call if required by local law or regulations. You understand and agree and hereby authorize Us to release and disclose Your Account information
including any User Content, to Emergency Authorities in connection with the Professional Monitoring Service. You should only provide Us with information The Professional Monitoring Service includes location information features that collect and share location
information about You, Your Property and Your Devices. These features may not work for various reasons, such as if Your Device is not connected to a wi-fi network. If You use features designed to collect and share location
information, the Professional Monitoring Service will periodically access and collect information about Your Device and location (such information, You represent and warrant that You have consented to use the Professional Monitoring
 Service and to allow it to access and collect this information. 28.4 Monitored Event is a reported event based on specific conditions per Device (s). The burden is on You to determine what types of
activity will trigger an Event per Device, the sensitivity level of that detection, and to ensure that the Devices You wish to be monitored are in an armed or ready state in Night or Away mode within the App. Upon the receipt of signals from Your Devices reporting Monitored Events at Your Property, We will provide Professional Monitoring Services
which may result in Emergency Authorities being alerted and dispatched. If a Monitored Event is detected at Your Property by Our monitoring facilities, there are a number of levels of alarm triggered escalation that may follow, and these may vary depending on the type of Professional Monitoring Service plan you have subscribed to: (a) Pro - We will
attempt to contact You and your Assigned Contacts. - If We are unable to reach You or your Assigned Contacts, or if You confirm that the Monitored Event is threatening, then We will contact the Emergency Authorities, (b) Pro Video - We will validate the video for apparent threats to people and/or Your Property. - If a perceived threat is present, We
will contact You and your Assigned Contacts. - If We are unable to reach You or your Assigned Contacts, or if You confirm that the Monitored Event is threatening, then We will contact to fair use considerations, including the prevention
of an excessive number of false alarms. 28.5.1 False Alarms Swann encourages the appropriate use of its Services and Devices. False alarms, or the triggering and escalation of a Monitored Event where there is no apparent risk or cause for concern, are to be avoided, and the onus to prevent such false alarms is on You. (a) Swann will endeavor to
"forgive" false alarms in the first instance. (b)In circumstances where false alarms are deemed problematic or excessive (as explained in Clause 28.5.2 (Fair Use)), You acknowledge that You will be solely liable for excessive false alarms. You will be required to pay (or reimburse Swann) for any fines, fees, costs, expenses and penalties relating to You
Devices or the Professional Monitoring Service that may be assessed against You, Swann or Our monitoring facilities by any person or entity, including any court, governmental agency or Emergency Authority. If (i) You default under these Terms, (ii) these
 Terms or the Professional Monitoring Service is terminated by either You or Us for any reason, (iii) Your Devices excessively signal Our monitoring facilities without apparent reason, or (iv) in the opinion of Our monitoring facility personnel, Your Devices otherwise become a problem, then We reserve the right, in Our sole discretion, to
suspendYourProfessional Monitoring Service and disconnect Your Devices from Our monitoring facilities. The exercise of any of these rights will not be deemed a waiver of Our right to recover damages from You. 28.5.2 Fair Use As used in these Terms, "fair use" is defined as a reasonable number of Monitored Events per Device per month, and is
quantified as fewer than 2 per Device per month. If Your Devices exceed the permitted number of Monitored Events in any given month, that may result in any given month. If Your Devices exceed the permitted number of Monitored Events in any given month, that may result in any given month. If Your Devices exceed the permitted number of Monitored Events in any given month, that may result in any given month, that may result in any given month, that may result in any given month. If Your Devices exceed the permitted number of Monitored Events in any given month, that may result in any given month, that may result in any given month, that may result in any given month. If Your Devices exceed the permitted number of Monitored Events in any given month, that may result in any given month in any given month. If Your Devices exceed the permitted number of Monitored Events in any given month in any
account to be a problem, in which event We may suspend the Professional Monitoring Service and disconnect Your Devices from Our "Pro Video" verification service plan, that Service will consist solely of the following: (i) verification of Monitored Events by personnel at Our
monitoring facilities in connection with the Professional Monitoring Services provided under Clause 28.1 using audio and video and audio stored on Our servers, in accordance with the terms of the plan that You select. Pro
Video verification services are intended to assist You and personnel at Our monitoring facilities in verifying a Monitored Event at Your Property. Pro Video verification services are not designed or intended to reduce or eliminate any risk of loss, nor intended to prevent unauthorized intrusion onto Your Property or any other emergency condition,
including fire, smoke, carbon monoxide, medical emergencies or water damage. Pro Video verification services are provided and will be used solely for the verification of Monitoring facilities will not have granted Our monitoring facilities are provided and will be used solely for the verification services are provided and will be used solely for the verification of Monitoring facilities will not have granted Our monitoring facilities will not have granted Ou
such access through the App, and (2) such video and audio is received at Our monitoring facilities in connection with Professional Monitoring Swann offers personal safety monitoring through its ActiveResponse plan. ActiveResponse provides
subscribers with a personal alarm that uses a ring-pull siren to scare away local threats. Subscribers can also link the ActiveResponse device to their phone or other mobile device via Bluetooth and can press a button on the App to alert others via SMS message that they may be in trouble. The message includes Your exact GPS location coordinates
ActiveResponse is not necessarily available in all jurisdictions. 29.2 The ActiveResponse Plan If You subscribe to the ActiveResponse plan, You can (for an unlimited number of devices): (a) designate up to five (5) emergency contacts who You can alert via SMS message with Your exact GPS location if You believe that You are in trouble; and (b) trigger
an alert to Swanns professional monitoring center that will escalate to alert Emergency Authorities if You do not respond that You are safe after triggering the alarm. 29.3 Emergency Authorities if You sign up and pay for ActiveResponse, We will share information with relevant Emergency Authorities if and when You trigger the alarm. You
understand and agree that, once the content of Your Account is made available to Emergency Authorities, it may be transmitted or otherwise made accessible through unsecured communications as part of the information disseminated to or by Emergency Authorities responding to an emergency. You further understand that the content of Your
Us with information that You want Emergency Authorities to have access to. 29.4 Location Information ActiveResponse includes location information features may not work for various reasons, such as if Your Device and corresponding settings to allow the
collection and sharing of location information are not enabled, or if Your Device is not connected to a wi-fi network. If You use features designed to collect information will be deemed Our Materials under these Terms)
alarms. 29.5.1 False Alarms Swann encourages the appropriate use of its Services and Devices. Triggering false alarms is on You. (a)Swann will endeavor to "forgive" false alarms in the first instance. (b)In circumstances where false alarms in the first instance.
alarms are deemed problematic or excessive (as explained in Clause 29.5.2 (Fair Use)), You acknowledge that You will be required to pay (or reimburse Swann) for any fines, fees, costs, expenses and penalties relating to Your Devices or ActiveResponse that may be assessed against You, Swann or
Our monitoring facilities by any person or entity, including any court, governmental agency, Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting on behalf of a court, governmental agency or Emergency Authority or any person or entity acting the second or entity actin
excessively signal Our monitoring facilities without apparent reason, or (iv) in the opinion of Our monitoring facility personnel, Your Devices otherwise become a problem, then We reserve the right, in Our sole discretion, to suspendYouraccess to ActiveResponse and disconnect Your Devices from Our monitoring facilities. The exercise of any of these
rights will not be deemed a waiver of Our right to recover damages from You. 29.5.2 Fair Use As used in these Terms, "fair use" is defined as a reasonable number of alarms per Device per month, and is quantified as fewer than 2 alarms per Device per month. If Your Devices exceed the permitted number of alarms in any given month, that may result
in any or all of the following: -We may deem Your account to be a problem, in which event We may suspend Your access to ActiveResponse and disconnect Your Devices fromOur monitoring facilities. 30. NOTIFICATIONS, ALERTS AND CONTACTS 30.1 Notifications & Alerts This Clause applies to all messages, Alerts, and notifications sent via
SMS/text message or via the App (collectively, Notifications) in connection with any Swann programs, products, and Services To the extent included in the Services You purchase from Swann, You and Your Assigned Contacts may also be able to send Notifications to confirm that Emergency Authorities have been dispatched to Your Property or
location or to cancel the dispatch of Emergency Authorities via SMS/text message. Swann does not charge any fees for You to send or receive Notifications, other than any fee that You may owe if You are a subscriber for Our Professional Monitoring Services or ActiveResponse. Your wireless service provider may charge a fee for Swann sending
and/or You receiving Notifications and/or for air-time or data usage associated therewith. By accepting these Terms, You indicate and acknowledge Your consent for Swann to sending Notifications to You and Your Assigned Contacts in connection with Our Professional Monitoring Services or ActiveResponse via SMS/text message or via the App
(collectively, Messaging Services). Neither Swann nor its providers nor its or their officers, directors, employees or agents will be liable for any such Notifications may not be sent from You or delivered to You if Your phone or other device is not in range of a
timely sent or received at all, and that neither Swann nor Your wireless carrier guarantee that such Notifications will be delivered or sent. 30.2 Your Assigned Contacts 30.2.1 Nominating Your Assigned Contacts If You use Our Professional Monitoring Services or Active Response, You will be required to nominate at least one (1) but not more than five that such Notifications will be delivered or sent.
Assigned Contact at the phone numbers, and (ii) obtain permission from Your Assigned Contacts for Us to communicate with them at those numbers, and (ii) obtain permission from Your Assigned Contacts for Us to communicate with them at those numbers, and (ii) obtain permission from Your Assigned Contacts for Us to communicate with them at those numbers, and (ii) obtain permission from Your Assigned Contacts for Us to communicate with them at those numbers, and (ii) obtain permission from Your Assigned Contacts for Us to communicate with them at those numbers, and (iii) obtain permission from Your Assigned Contacts for Us to communicate with them at those numbers.
condition that We first pay) for any lossor damage (as described in Clause 26.2(b) of these Terms), including Our reasonable attorneys fees, arising out of or in connection with or as a result of Our communications with any of Your Assigned Contacts, including
any claim under any state or federal consumer protection or similar law, including, without limitation, the Telephone Consumer Protection Act, as amended. 30.2.2 Your PIN. You will be able to set the PIN for yoursels
and for Your Assigned Contacts. It is your responsibility to save the PIN and communicate it to each of your Assigned Contacts may need to provide the operator at the monitoring facility with the correct PIN. Failure to communicate the PIN
accurately or correctly can result in dispatch of the Emergency Authorities to Your Property. We will not be held responsible if You or Your Assigned Contacts, Our monitoring facility
personnel may, in their sole discretion, take any one or more of the following steps in an attempt to verify the need to report the Monitored Event to the Emergency Authorities or Your Assigned Contacts (collectively, the "Alarm Verification Steps"): (i) telephone, text or attempt to telephone or text Your Property, (ii) if We have access to recorded
video of Your Devices, receive, retrieve and review that video, (iii) intercept or retrieve and listen to oral communications or other audio from Your Devices, or (iv) undertake such other reasonable steps as may be appropriate under the circumstances to verify the need to report the Monitored Event. After taking one or more of the Alarm Verification
Steps, Our monitoring facility personnel may, in their sole discretion, decide to report (or not report) a Monitored Event to the Emergency Authorities or Your Assigned Contacts, then Our monitoring
facility personnel will not have any obligation to report that Monitored Event. We do not engage in or perform constant or steady monitoring of any audio or video from Your Devices or
oral instructions (confirmed by PIN) to disregard the receipt of a Monitored Event or an ActiveResponse alarm, personnel at Our monitoring facilities may, in their sole discretion, determine not to report a Monitored Event or ActiveResponse alarm to the Emergency Authorities or to Your Assigned Contacts, 30.5 Not a Replacement for 911 (or
Emergency Service Calls) Even if the Services show connectivity, neither We nor our vendors or licensors have any control over and do not guarantee that any alerts, messages, notifications, texts, or any other communication sent via the Services, including Our Professional Monitoring Services and ActiveResponse, will be: (a) accurate, timely, or
successfully sent, delivered, or received; or (b) delivered to or responded to by any recipient or Emergency Authorities. Neither We nor Our vendors or licensors warrant or represent, expressly or implicitly, that the App, the Products or the Services or their use will result in prevention of crime; apprehension or conviction of any perpetrator of any
crime; detection or neutralization of any criminal, combatant or threat; proper, timely, or adequate medical diagnoses; prevention of any particular event or emergency (Event or Emergency). Event or Emergency includes, but is not limited to, the following: the
discharge of a firearm or other weapon; a crash, fall, collision, or impact; or a health or medical alert. Neither We nor Our vendors or licensors can guarantee, and do not guarantee, and do not guarantee, that any emergency personnel will respond in a timely manner or at all, which may be due to local laws, policies, or regulations, or that the most appropriate personnel
will respond. Neither We nor Our vendors or licensors will be liable for the conduct, actions, or omissions or for the loss, damage, or injury to any person, property, or life caused by an interruption, failure, or defect in communications with any independent contractors, central monitoring station agents or employees, 911 (or
Emergency Service Call) dispatch center employees, or agents, first responders, law enforcement, medical personnel, or anyone else. 31. OUR SUPPLIERS We may use one or more subcontractors, suppliers, vendors or licensors (collectively, Suppliers) to provide monitoring, communications, signal
transmission services or other services or other services. To the extent permitted by law, the limitations of liability set forth in these Terms of Use will apply to the work, products or services that Our Suppliers provide, and will apply to them and protect those Suppliers in the same manner as they apply to and protects Us. Last Updated: 19 October 2023 What are
Swann's Secure+ Member Plans? An option for you as a Swann customer, to have additional services for extra peace of mind and greater security at your home property. How do I access the Secure+ Plans in the main menu. Can anyone subscribe? Yes. As long as you are
using the Swann Security app. What devices are compatible? Any Swann products (both Wi-Fi and wired) using the Swann Security app ecosystem are eligible. What devices are compatible? Any Swann products (both Wi-Fi and wired) using the Swann Security app
compatible with Secure + Member Plans?Yes. All Swann products using the Swann Security app are compatible with Service Plans?Yes. Both Swanns DVR and NVF
systems. However, wired systems are not eligible for all the same services as Wi-Fi Cameras. See more details on this web page. What payment options are available to me?You can pay monthly or annually. What countries can I subscribe from?Secure+ Member Plans are available globally but options and inclusions may vary. Is Face Recognition
included in Secure + Member Plans? No. Face Recognition (identifying specific people of interest) is not currently included as part of the member plans on any of the included products. Some Swann Wireless devices and high-end NVR recording systems include Face Recognition as a free service. How do I subscribe or become a member? Log in to the
Swann Security app using your username and password then, follow the prompts for Secure + Member Plans, selecting the plan and features you would like. What do I need prior to subscribing? A Swann Security account (for Android devices). Can I vary my mix of Secure + Member Plans?
No. You may only apply a single Secure+ Member Plan to an account. Are subscriptions transferable between devices. How does Swann know which devices I have subscription are applied are not transferable between multiple devices. How does Swann know which devices I have subscriptions are applied are not transferable between multiple devices. How does Swann know which devices I have subscriptions are applied are not transferable between multiple devices.
plan you have chosen for that device. Do members get a free trial period? Members get a free trial with Extra & Unlimited plans when they first subscribe. What if Im not satisfied with my Secure + Members get a free trial period? M
at the time of subscribing? No. Secure + Member Plans are processed via your iTunes (for iOS devices) or Google Play (for Android devices) account. Where can I learn more about Swann's Secure + Member plans? Online on this page What does Swann consider to be a device? Wireless and powered Wi-Fi cameras and complete wired systems are
considered devices. What payment options are available to me?You can pay on a monthly or annual basis. There is a discount if you pay annually. What countries can I subscribe from?Secure+ Member Plans are available globally. Do the prices include tax?Yes, as per the way Swann normally treats pricing in your market ie for sales tax, VAT, GST etc.
What if my credit card expires? Its up to you to update your Apple iTunes or Google Play? Yes. You can subscribe in app using either iTunes (for iOS devices) or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe in app using either iTunes or Google Play? Yes. You can subscribe it it is appeared to the item of the item o
for their subscription. Can I cancel my subscription at any time?Yes. What is Cloud Recording? Most Swann Wireless and Powered Wi-Fi Cameras store video clips in the secure cloud for a rolling 1-7 days. You can access those clips at any time for viewing and/or downloading. How is Cloud Recording different if I subscribe to a Secure + Member
Plan? Members get to store more clips for longer in the cloud. You will enjoy 60 days rolling of clips and still images (depending on your device) saved to Swanns secure cloud instead of the usual 1-7 days rolling cloud storage. How are the days of rolling cloud storage calculated & whats 'fair use'? Swann Wireless and Powered Wi-Fi cameras are not
designed for continuous recording. They are intended to specifically record true motion around the camera with minimal false triggers. 60 days is calculated based on 'fair use terms? Swann Wireless and Powered Wi-Fi cameras are not designed for
continuous recording. They are intended to specifically record true motion around the camera with minimal false triggers. If you exceed the fair use quantity for the upload of clips you may experience delays in uploading or downloading clips. Furthermore, where Swann deems this use to be excessive, it may, at its option, reduce the camera
sensitivity so that each camera is recording fewer false events. What is device backup? Some Swann Wireless and Powered Wi-Fi Cameras are able to backup clips onto the camera for a limited time where a network connection has become interrupted. Once the network is restored, the clips stored on the camera are uploaded to the cloud and can be
accessed like other clips How long can a camera record as a local backup? Cameras have very limited local storage. Depending on the clip duration and frequency, typically up to 2 days of local backup? Cameras have very limited local storage. Depending on the clip duration and frequency, typically up to 2 days of local backup? Cameras have very limited local storage. Depending on the clip duration and frequency, typically up to 2 days of local backup? Cameras have very limited local storage.
connection is interrupted. Without a network connection, the camera cannot be accessed. However, once the network is restored all backed up clips are uploaded to the cloud service? No. It is only included in Secure+ plans for
wireless and powered Wi-Fi devices. It is not compatible with vired systems, although some wired systems have the ability to save to Dropbox or network as part of their free offering. The Tracker Security Camera is not compatible with cloud recording nor Secure + Member Plans How do I access clips saved to the cloud? Via the Swann Security app
on your mobile device you can retrieve clips stored in the cloud by day and hour. Are clips any length? Clips are only as long as your device will allow, typically that is no longer than 60 seconds per clip. What are Smart Analytics and Alerts? Your Swann Wireless Camera or Wi-Fi Camera can sense the heat and movement vehicles and pets to send an
alert or notification to your mobile device. Will Face Recognition be included free already on wireless devices and some wired systems (such as Professional Series NVRs). Are all Swann devices compatible with Smart
Analytics and Alerts? No. Only powered Wi-Fi and wireless devices are compatible with these alerts for subscription. However, wired systems are also able to receive some alerts as standard due to their cameras True Detect heat and motion sensing. Will I receive alerts automatically if I subscribe? You will need to configure your phone to receive
notifications for the Swann Security app in the Settings menu of your phone. The number of alerts depends on the activity detected and the sensitivity settings you choose within the app. What types of alerts will I be able to receive? In addition to the free alerts that come as standard, Secure+ members with a connected Wi-Fi camera can receive
Package, Vehicle and Pet Detection alerts. Can I vary the sensitivity of what triggers a smart alert?Yes. Within the apps settings menu per device. Will the camera be triggered by my pet or a small animal like a mouse? No. You can vary the sensitivity of the activity detection. Does my camera recognize license plates? No. Vehicle recognition is based
around an algorithm around the shape of the vehicle. How does package detection work? Package detection work?
with a thumbnail image attached for quick and easy identification? With an image attached you can quickly discern whats happening and what action you want to take Can rich notification? With an image attached you can quickly discern whats happening even when your
phone is off or locked as the notifications can appear accompanied by a sound to alert you to important activity. You can vary this in your phones settings menu. Are all Swann devices compatible with Rich Notifications? No. It is only included in subscription for wireless and powered Wi-Fi devices. It is not compatible with wired systems. Will I receive
rich notifications automatically if I subscribe? You will need to configure your phone to receive notifications for the Swann Security app in the Settings menu of your phone. The number of alerts depends on the activity detected and the sensitivity settings went of your phone. The number of alerts depends on the activity detected and the sensitivity settings went of your phone.
Secure + Member Plans? Yes. If your product meets the conditions for Extended Warranty, including that you commence your membership within 6 months of the device is not subscribed to a Secure + Member Plans within 6
months of purchase, Extended Warranty will not apply and only the standard 12 months manufacturers warranty? Swann offers a 12 months manufacturers warranty on all devices and complies with all statutory and legal requirements in relation to warranty?
in your region. Swann extends its warranty to 36 months with an active membership / subscription commencement. What happens if I stop being a member? The extended warranty period is only valid while you are a member. If
you discontinue your subscription, you can no longer claim an extended warranty claim extended warranty claim extended warranty claim extended warranty claim extended warranty claim. What do I do to claim extended
warranty? If you are a member of a Secure+ Member Plan for the device in question, you fill in the online form to claim. You must be able to show fair use as outlined in Swanns warranty department in your region who process the claim according to the agreed
warranty process for that region. Are all Swann devices compatible with Insurance Claims? Yes. If you are a member and you are able to satisfy the conditions for Insurance Claims including a valid police report, Swann will replace that device with an equivalent one, free of charge. What if one camera from my wired system is stolen? Swann will
endeavor to replace that one camera, not the whole system. How do I make an insurance claim? You must be a current member of a Secure+ Member Plan, then fill in the online form to claim according to Swanns insurance claim process. Does insurance
cover other incidents, such as fire, other damage, wear and tear? No. Insurance is there for when members have their device stolen and can prove that with a valid police report. What if I don't have a valid police report? Swann will not be able to replace your device. You may still have coverage under your standard home and contents insurance policy
if you have one. Are all Swann devices compatible with Special Offers on Swann.com? Yes. If you are a member to one of Swanns Secure + Member Plans and special deals. Why is this service only available in the USA, UK and Australia? It is tied
to the ecommerce stores on Swann.com and only those countries have a SwannStore. I dont live in the USA, UK and Australia can I get special offers at this time. What if another country added ecommerce? Yes. That could change things but for now it is only available in the
USA, UK and Australia. As a member, how will I know what the offers are? Once you have activated your subscription Swann will communicate special offers to you via email. Will these discounts will be exclusive to members of the Secure+ Member Plans. Will
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these discounts and offers on Swann.com? It depends. Some offers on Swann.com? It depends. Some offers on Swann.com and some other websites? That is a possibility as we develop our service offering. Our goal is to ensure our members are always looked after with the best deals and extra peace of mind. 1 Tracker Security Camera not included. 2 Device is defined as a single Wireless or Wi-Fi Camera or wired DVR or NVR camera system. 3 Receive a Free 90-Day trial intro offer when you sign up to use one of the optional Swann Secure+ Member Plans. At time of subscribing the 90-Day free trial is automatically applied (and includes Swanns standard 30-day standard free trial).4 Special Offers on Swann.com available to customers in USA, UK and Australia only.5 The 36 months Extended Warranty period begins from the product purchase date, not the date of membership commencement. Additional terms & conditions apply. Subscribing to Swann Secure + Member Plans is bound by our privacy policy and terms of service here. We have had a Swann cameras system in my home for the last ten years. My old dvr 4575 finally guit working. I first called Best Buy where I had purchased it. They told me to bring my old dvr to them and they would have me a compatible unit there. So I took it to Best Buy. Their response was. We dont know what youre talking about. The customer service tech said this happens all the time. You call a specific location and someone in a call center answers and may tell you anything. So I contacted Swann directly. Swann customer service helped me match my old cameras with a new system that I could also exchange some of my old cameras and replace with new upgraded cameras that had audio and motion lights. Customer service was very helpful Going thru the setup process. Probably going to order more new camera and replace some other older cameras and replace with new upgraded cameras that had audio and motion lights. Customer service was very helpful Going thru the setup process. Probably going to order more new camera and replace some other older cameras and replace with new upgraded ca about human content. This business can also access our AI-assisted response tool which helps them draft replies. Awsome view, great security and no messing arround... Date of experience: July 21, 2025Hi Andy. Thank you for your feedback. We're so pleased to hear you're enjoying the awesome view and hassle-free experience with your Swann system. It's great to know it's delivering the security and peace of mind you expected. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamGood price i would give more stars Date of experience: June 30, 2025Hello Himatlal. Thank you for sharing your feedback. Were delighted to hear that youre happy with the product and the price point. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamIt works! Very responsive when I need it.Date of experience: July 21, 2025Hello Consumer. Thank you for your feedback. We're so pleased to hear that your Swann system is working reliably and responding when it matters most. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamI can monitor my Swann Cameras from my tv or phone, where ever I go also get notifications daily whenever someone walks in front of the cameras. I can also zoom in on who or what it is that set the notification off. Date of experience: July 21, 2025Hello Stan, Thank you for your feedback. We're so glad to hear that you're enjoying the flexibility of monitoring your Swann cameras from both your TV and phone, no matter where you are. The motion notifications and zoom feature are designed to give you peace of mind, and it's great to know theyre working well for you. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamSuch an easy system to use and that our support team was helpful when you needed assistance. Knowing youre satisfied with both the product and service means a lot to us. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Many - Swann TeamDate of experience: June 29, 2025Hello Tommy. Thank you for your feedback. Though brief, it sounds like you may be referring to product available again, or receive help with alternatives. Your feedback is important to us. Mary - Swann TeamDate of experience: July 16, 2025Hi Curtis, Thank you for your feedback. We're glad to hear you're satisfied with the quality of your Swann product. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamSwann product I bought so far is great. Well packed, shipped intact and complete. Installing and integrating the system was simple. The quality of the components are solid. Included was everything including hardware for multiple installation. Putting the pieces together..it just felt machined and precisely made. The camera quality is superior to all my past cameras. Everything works as it should and has added security for my home. The app is great. I have had zero issues with the max rangers and whole heartedly recommend these to the world. Date of experience: July 05, 2025Hi Adam, Thank you for your detailed and thoughtful feedback. Were thrilled to hear that your Swann system met and even exceeded your expectations. We're also pleased that the app has been working well for you and that the MaxRanger series has delivered peace of mind for your home security. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com We're here to help. Your feedback is truly appreciated. Mary - Swann TeamSwann cctv cameras are reliable and help minimise crime especially the cctv wired cameras with two audio. Date of experience: July 19, 2025Hello Aiah, Thank you for sharing your experience. Were pleased to hear that your Swann CCTV cameras have proven reliable and effective in helping to minimize crime. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamDate of experience: July 19, 2025Hi Wayne, Thank you for your feedback. Were glad to hear you found the system easy to install and use. Thats exactly what we aim for If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamI absolutely love my Swann cameras & to be able to support Australian is a bonusDate of experience. July 19, 2025Hi Naomi, Thank you for your feedback. We're thrilled to hear how much you love your Swann cameras, and we truly appreciate your support. If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamUser friendly.Date of experience: July 18, 2025Hi Shaju, Thank you for your feedback. Were happy to hear you found the system user-friendly. Thats exactly what we aim for If you ever have any questions or need assistance down the line, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamSometimes the sensitivity can pick up a tree (and I lose count how many times its alerted me to my car being in the drive), but on the whole its excellent, easy to fit and use, and provides peace of mind. Date of experience. July 18, 2025Hi Ashley, Thank you for sharing your experience. mind. If you'd like help fine-tuning those settings, feel free to reach out to us at tech@swann.com. We're here to help. Your feedback is truly appreciated. Mary - Swann TeamStill havent received my cqmera. Rang and they told me to wait on an email update....still waiting. Ordered weeks ago. Terrible serviceDate of experience: June 18, 2025Hi Mark, Were truly sorry to hear about the delay and the frustration this has caused. We completely understand how disappointing it is to wait this long without clear updates. Please know that weve already followed up with the relevant team regarding your order and will send you an update via email as soon as we have more information. Your experience matters to us, and we appreciate your patience while we resolve this. If you need further assistance, feel free to email us directly at tech@swann.com and our team will gladly assist. Your feedback is truly appreciated. Mary - Swann TeamThe 4 cameras system works quite well. The mobile app is fine. The Swann Buddy doorbell is useless. The battery lasts a maximum of 10 days on minimal power settings; on maximum settings - 3 days. It has internet connectivity issues. I do not recommend it. Date of experience with the Swann Buddy Doorbell, particularly the battery life and connectivity issues. Thats certainly not the experience we aim to deliver. Wed like the opportunity to investigate this further and help improve your settings. Well work with you directly to troubleshoot or determine if a replacement is needed. Your feedback is truly appreciated. Mary - Swann TeamEase of installation and operation. Video clarity is exceptional. There is a delay upon selecting which camera you wish to observe [4-5 seconds]: annoying. Date of experience: July 02, 2025Hi Thomas, Thank you for sharing your experience. We're glad to hear you found the installation and operation easy, and that you're impressed with the video clarity. Wed be happy to look into ways to reduce that delay for you. Please feel free to contact us at tech@swann.com with your system easy set up, good quality. Date of experience: April 17, 2025Hi Michael, Thank you for your feedback. We're delighted to hear you're using the Swann system across multiple properties and managing them all through one app. That's exactly the kind of flexibility we aim to provide. It's also great to know you found the setup easy and the quality meets your expectations. If you ever need assistance or tips to get even more out of your system, feel free to reach out to us at tech@swann.com.Your feedback is truly appreciated. Mary - Swann TeamCameras are not easy to setup and they don't do all that Swann say they do. Also it is impossible to reset your password as they don't email the link.Date of experience: July 16, 2025Hi Jim. Thank you for your feedback. We're sorry to hear about the difficulties you've experienced with setup and the password reset process. We understand how frustrating that can be. We will be sending you a separate email shortly so we can pull up your details and provide direct assistance with your camera setup and password reset. If you still don't receive the reset link, please dont hesitate to email us directly at tech@swann.com. Our team is here to help you regain access and get everything working as expected. Your satisfaction is important to us, and your feedback is truly appreciated. Mary - Swann TeamCameras won't charge, even with individual solar panel offered. Date of experience: June 25, 2025Hi Maria. Thank you for sharing your feedback. We're sorry to hear that your cameras aren't charging, even when connected to the individual solar panels. This isnt typical of how our products perform. Please ensure the solar panels are receiving direct sunlight for most of the day and that all connections are secure and free from debris. If the issue persists, our support team is here to help. Feel free to email us at tech@swann.com with your system model and setup details. Your feedback is truly appreciated. Mary - Swann Team

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