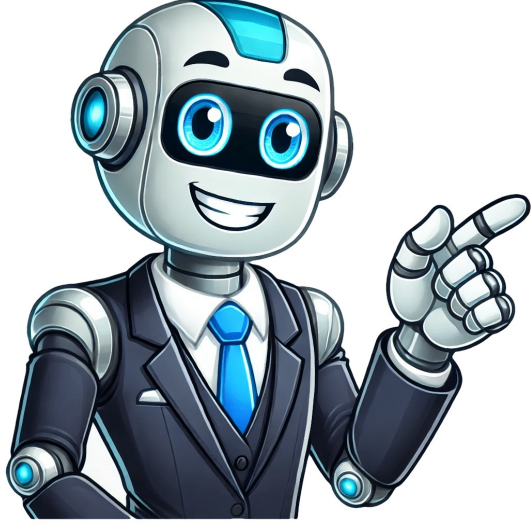


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If you experience issues when you install Play Games on your PC, refer to the table below. You can find the latest instructions on how to troubleshoot and resolve each error. If you still have questions after you try the suggested solutions, contact our support team for further assistance. Error code Title Solution 10901 An unexpected error occurred on our side Try to install Play Games again. If that doesn't work, restart your PC, then try again. 99999 An unexpected error occurred on our side Try to install Play Games again. If that doesn't work, restart your PC, then try again. NC99999 An unexpected error occurred on our side The specific cause of this error hasn't yet been identified. To fix it, try to install Play Games again. If that doesn't work, restart your PC, then try again. NU00002A95 An unexpected error occurred on our side Try to install Play Games again. If that doesn't work, restart your PC, then try again. NU0001869F An unexpected error occurred on our side Try to install Play Games again. If that doesn't work, restart your PC, then try again. NU8001008 Upgrade Windows Upgrade Windows to a later version, then try again. If you upgrade to a minor version, it might solve the issue. For example, upgrade Windows 11 from 23H2 to 24H2. NU80040801 Your network connection is unstable Check your connection, then try again. If it still doesn't work, try again later. NU80040804 Download the installer again Download the Play Games installer from Google Play Games on PC, then try again. If it still doesn't work, try again later. There might be a temporary issue which involves communication to the site. NU80040806 Play Games isn't available in this region For more info about where the app is available, check the country or region availability. NU80040811 Upgrade Windows Upgrade Windows to a later version, then try again. If you upgrade to a minor version, it might solve the issue. For example, upgrade Windows 11 from 23H2 to 24H2. NU80040904 Download the installer again Download the Play Games installer from Google Play Games on PC, then try again. If it still doesn't work, try again later. There might be a temporary issue which involves communication to the site. NU80070005 To install the app, you must have full Windows administrator privileges If you have access, you can update the privileges in Windows settings. Open the Windows menu and search for "administrator rights settings." NU80070070 There isn't enough storage space to continue You'll need at least 10GB of space on your C: drive for the installation to run successfully. If you try to install the app on a different drive, make sure you have enough space there. NU80070424 Download the installer again Download the Play Games installer from Google Play Games on PC, then try again. If it still doesn't work, try again later. There might be a temporary issue that involves communication to the site. NU80070542 To install the app, you must have full Windows administrator privileges If you have access, you can update the privileges in Windows settings. Open the Windows menu and search for "administrator rights settings." NU800706BA Download the installer again Download the Play Games installer from Google Play Games on PC, then try again. If it still doesn't work, try again later. There might be a temporary issue that involves communication to the site. NU800706BE Download the installer again Download the Play Games installer from Google Play Games on PC, then try again. If it still doesn't work, try again later. There might be a temporary issue that involves communication to the site. NU80072F8F A network error occurred Try to install again. If that doesn't work, connect to a different network. NUA0430817 Download the installer again Download the Play Games installer from Google Play Games on PC, then try again. If it still doesn't work, try again later. There might be a temporary issue that involves communication to the site. NUFFFFFFFFFF Upgrade Windows Upgrade Windows to a later version, then try again. If you upgrade to a minor version, it might solve the issue. For example, upgrade Windows 11 from 23H2 to 24H2. Related resources Post to the help community Get answers from community members

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