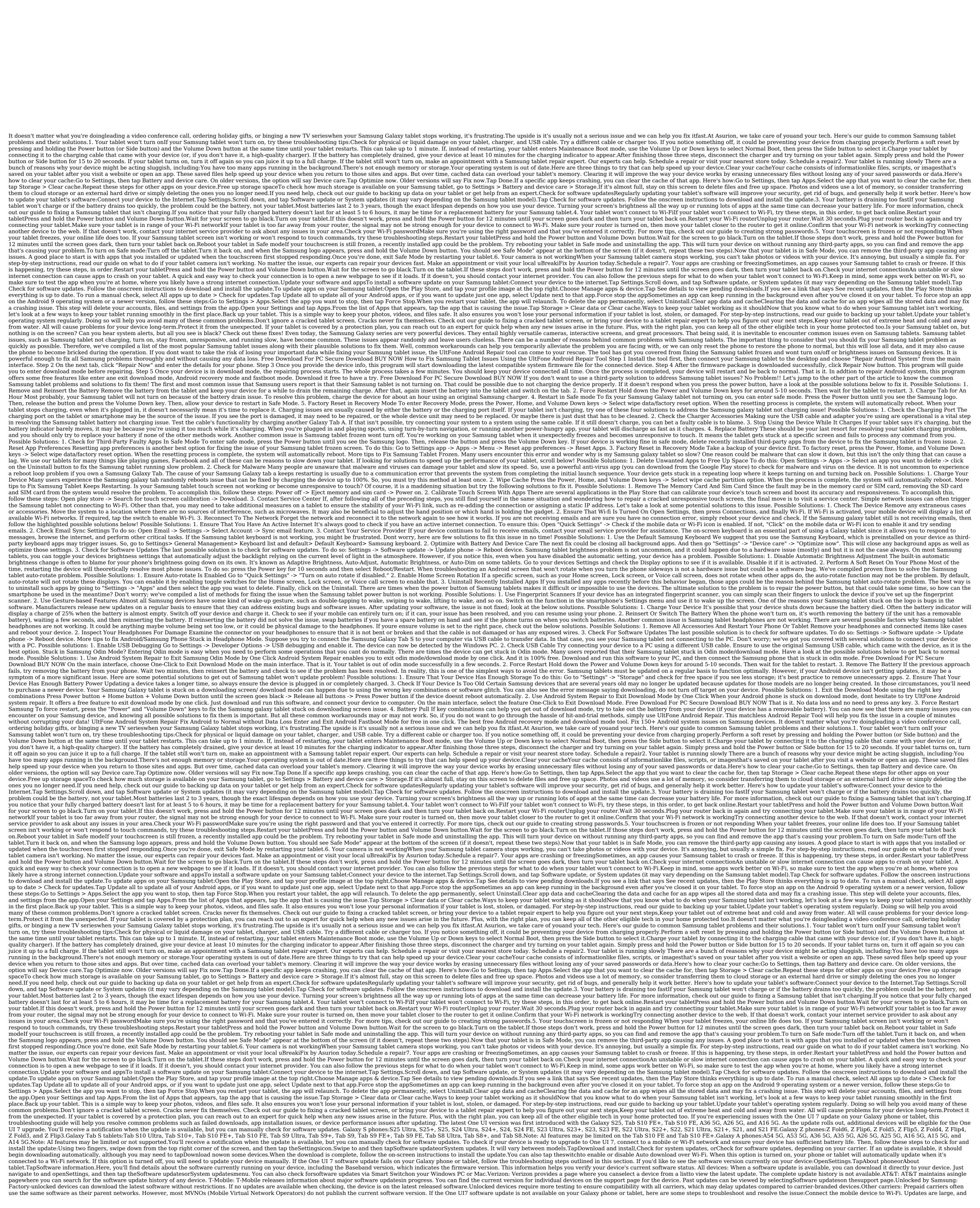
Continue





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many carriers will require a Wi-Fi connection to prevent overloading the mobile network. If the device is SIM unlocked by the original carrier, you may be required to have a SIM from the original carrier installed in the device is SIM unlocked by the original carrier.
hosting the update files. Continuechecking for updatesevery few hours. If a PC is available, try usingSmart Switchto install the update. Smart Switch will prompt you to install the update when the device is connected via USB. You can findUSB cableson our website. Some carriers have their own PC based software update utility available on their
websites. If the One UI 7 update fails to install, the device will most likely recover from the error and try again. However, additional actions may be required:Insufficient storage: If the error indicates insufficient storage if the error indicates insufficient storage if the error indicates insufficient storage. If the error indicates insufficient storage if the error i
update fails to download completely, you can resume the download failures: If the update continuous download failures repair service online. If
One UI 7 update doesn't complete using Smart Switch, try the following: Check for PC updates. Navigate to and openSettingson your PC, and then selectWindows Update. Note: If you're using a Samsung PC, you can check for available updates from our Manuals & Downloads page. Restart your PC to clear any issues youre experiencing. Note: It's also a
good idea to restart your PC immediately after a software update. Windows: Click the Windows: Click the Windows logobutton in the select Restart. Remove and reinstall Smart Switch. Windows: Click the Windows logobutton in the
 lower-left corner of the screen, selectPrograms, and then select theApplicationsfolder. Locate and right-click the app, and then selectUninstall.Mac OS:Open theFinder, and then select theApplicationsfolder. Locate and right-click the app, and then selectUninstall.Mac OS:Open theFinder, and then selectPrograms and then select theApplicationsfolder.
get theMac OS download. If you are using a Galaxy Book, you can install theGalaxy Book Smart Switch app. When your device is connected to your PC, a pop-up will appear, prompting you to choose how youd like to transfer data. Make sureTransferring files / Android Autois selected. Note: Verizon phones include a USB setting for system updates. This
mode is not compatible with Smart Switch. It is intended for Verizons software upgrade assistant tool. Try connecting your phone to another USB port on your PC, if one is available. Or, you can try using another USB cable. Finally, you can try using Smart Switch
on your PC, please repeat the above steps. If your Galaxy phone or tablet freezes or crashes after updating to One UI 7, perform the following: Make sure your battery is completely drained, it should be charged for a minimum of 15
minutes using an appropriateSamsung charger. Press and hold the Volume downandPower buttons until the Samsung logo appears. The device should boot up normally. However, if the Maintenance mode screen appears, use the Volume buttons until the Samsung logo appears. The device should boot up normally. However, if the Maintenance mode screen appears, use the Volume buttons until the Samsung logo appears.
to cycle through the options. Then, press the Power button to selectNormal Boot. Open the Power menu. Swipe down from the top of the screen. Touch and holdPower offuntil the Safe mode icon is displayed. TapSafe modeto start your device in Safe mode. Note: If you've
entered Safe mode successfully, you'll see Safe mode displayed at the bottom of the screen. Use the phone or tablet normally, a recently installed app was most likely the
cause of the problem. You will need touninstall any appsyou downloaded just before your phone or tablet to exists: Downloaded apps may not be the cause of the problem. You may need toreset the phone or tablet to exist safe mode. Swipe down with two fingers from the top right corner of the
screen to open the Quick panel. Tap the Powericon at the top of the screen. Wait until the phone or tablet completely turns off, and then press the Powerbutton again to turn it on. Check the device for normal operation. If the issue persists, reset the phone or tablet to its factory settings. Samsung often releases software updates after a One UI upgrade to
address patches, fixes, or issues that may cause the device to freeze or crash. These updates typically include security patches, bug fixes, and optimizations to improve stability and performance. If you encounter issues after updates or System
updates. If your device experiences reduced battery life or rapid battery drain after updating to One UI 7, check for background apps consuming excessive power and adjust device settings or location services to optimize battery usage. For more detailed guidance, refer to our battery-related support guides: If apps installed on your Galaxy phone or
tablet are not working properly after updating to One UI 7, try the following: If the app is installed and is not working or crashing, check for an updateto the app using the Play Store or Play Store appsGalaxy Store: Open the Galaxy
Store, then tapMenu(the three horizontal lines) in the bottom right corner, and then tapUpdates. From here, you can either tap thecircling arrownext to individual apps to update one at a time or tapUpdate allto install all available updates. From here, you can either tap thecircling arrownext to individual apps to update one at a time or tapUpdate allto install all available updates. From here, you can either tap thecircling arrownext to individual apps to update one at a time or tapUpdate allto install all available updates.
available. From here, you can either tapUpdatenext to individual apps, or tapUpdate allto install all available updates. Update the Google Play system software information. TapGoogle Play system update. Follow the prompts to install all available updates. Update the Google Play system update allto install all available updates. Update the Google Play system software information. TapGoogle Play system update. From here, you can either tapUpdate allto install all available updates. Update the Google Play system update. From here, you can either tapUpdate allto install all available updates. Update the Google Play system update allto install all available updates. Update the Google Play system update allto install all available updates. Update the Google Play system update allto install all available updates. Update the Google Play system updates. Updates updates. Update the Google Play system updates. Updates updates updates updates updates. Updates updates updates updates updates updates updates updates. Updates updat
any available update. If you haven't used an app in a while, you may need to make sure it has the permissions. Under Allowed, you can select your permission preferences. For example, you can select allow only while using
the app, Ask every time, or Don't allow. Note: Some apps may have additional options to choose from. Sometimes an error with an app's data can cause issues, and then swipe to and tapApps. Depending on the app that's causing your problems, you may need to tapFilter and sort, and then
tapShow system apps. Select the app, tapStorage. TapClear data, and then tapDeletewhen prompted. Now try the app again to see if it is working properly. Use Device care to improve your overall performance by closing running apps, scanning for abhormal power usage, wasted storage space, and unstable or malicious apps. On your phone or tablet,
navigate to and openSettings. Swipe to and tapDevice care. TapOptimize now. If you don't have the option to optimize, or the app is still having an issue, a reboot may help. Swipe down
from the top right of the screen, and then tapRestart, and then tapRestart, and then tapRestart, and then tapRestart the action that was causing the issue to see if the problems with apps freezing or crashing. Uninstall appsFrom your Home screen, swipe up to
open the App drawer. Find the app you want to remove, and then tapOKto confirm. Reinstall appsGalaxy Store, and then tapOKto confirm. Reinstall appsGalaxy Store apps: Open the Galaxy Store, and then tapOKto confirm. Reinstall appsGalaxy Store, and tapOKto confirm. Reins
tap the Downloadicon. Play Store apps: Open the Play Store, and tap your profile picture. TapMy apps & games, and then tap Library. Find the app you want, and then tap Install. Open the Power menu. Swipe down from the top right of the screen to open the Quick panel, and then tap the Powericon at the top of the screen. Touch and hold Power offuntil
the Safe mode icon is displayed. TapSafe mode ostart your device in Safe mode successfully, you'll see Safe mode displayed at the bottom of the screen. Use the phone or tablet normally to see if the issue has been resolved. If the phone or tablet is operating normally, a recently installed app was most likely causing
the issue. If the issue is gone in Safe mode: One of your recently downloaded apps was likely the cause of the problem. You may need toreset the phone or tabletto its
factory settings. Exit safe mode. Swipe down with two fingers from the top right corner of the screen to open the Quick panel. Tap the Powerbutton again to turn it on. Check the device for normal operation. If the issue persists, reset the phone or
tabletto its factory settings. If you're experiencing issues with updating or installing apps from the Galaxy Store, or third-party apps from websites, view the following: If you are unable to install apps, there are several things you can try: Check the app compatibility information in the app's description. The app's developer may need to
update their app to work with your device. Tap the Recentsbutton on your devices Navigation bar, and then tapClose allto close all of your recent apps. Swipe down from the top of your devices screen using two fingers to open the Quick panel. Touch and hold the Wi-Fiicon and make sure you are connected to a network under Current network. If not,
select a network under Available networks and enter the password if needed. Check your devices storage under Internal storage. If needed, free up storage space on your device. Check for software updates. Navigate to and
openSettings, and then swipe to and tapSoftware update or System update or System update. It will vary between models. Uninstall and reinstall Play Store updates. Navigate to and then tapManage apps & device. Tap theManagetab, then tap yourprofileicon in the top right corner, and then maken ma
sureRecently updated selected. Next, select your desired app(s) using the check boxes. Now, tapUninstall updates available. TapUpdate app or apps, or tapUpdate allat the top. If you're still unable to
install apps from the Galaxy Store or Play Store, reset the phone or tabletto its factory settings. Your phone and personal data are more vulnerable to attacks from unknown apps. By installing apps from other sources, you agree that you're responsible for any damage to your device or loss of data that may result from their use. If you're unable to
install an app from a website, ensure you have enabled the option to install apps from unknown sources in your device's security settings. Navigate to and openSettings, and then search for and selectInstall unknown apps from unknown apps again. Tap theswitchnext to the source that you want to allow app installations from, such as
Chrome. Note: You can tapDeny allif desired. If a pop-up message from Auto Blocker appears when trying to install apps, turn off Auto Blocker. Tap theswitchat the top to turn it off. Try to install the app. Your phone or tablet may prompt you with an option to allow
Google to inspect installed apps for security. If enabled, this option may still prevent apps from installing. After upgrading your Galaxy phone or tablet to One UI 7, the camera app may crash when you press the MIC or Color tone button in Pro or Pro Video mode. You can disable the Reduce animations option in your device settings to prevent this app
from crashing. To disable Reduce animation: Open Settings. Swipe to and tap Accessibility. Tap Vision enhancements to the Camera app, keep your device's software up to date. If the Quick settings panel box is too small, you can adjust
its size. Using two fingers, swipe down from the top right corner of the screen to open the Quick settings panel. Tap the Edition (pencil), then drag the tab at the bottom of the screen to open the Quick settings panel. Tap
the Editicon (pencil). Touch and hold a panel, and then drag it to a new position to change the Quick settings buttons: Using two fingers, swipe down from the Editicon (pencil), and then tap Editon the Quick settings panel. Perform the following to
rearrange or add and remove buttons: Rearrange: Touch and hold the desired guick setting icon, then drag and release it in your desired guick setting icon from the bottom of the screen in the Available button section. Swipe through the panel to view the additional buttons more desired guick setting icon, then drag and release it in your desired guick setting icon from the bottom of the screen in the Available button section.
quick setting icon to remove the button from the panel view. The Quick buttons' names can only be seen in the expanded view. To expand your view, drag the Quick settings panel box downward. Fixed elements such as the Brightness, Sound control bar, Media output, Nearby devices, Smart View, and Mode buttonscannot be deleted.
However, you can change the order in which they appear. Using two fingers, swipe down from the top right corner of the screen to open the Quick settings panel. To rearrange the panel layout, touch and hold the desired panel, then drag and release it in your desired
position. TapDoneto save your changes. The date and time will be shown in the Notification panel. To increase the size of the date and time or to change the font, follow the steps: Navigate to and open Settings, and then swipe to and to change the font. Bold font:
Turn on the switchto apply bold font to your desired font style. Font size: Drag the slider to the right to increase the size of the font. The brightness control bar cannot. Drag the soundbar slider to adjust the soundbar slider to the right to increase the size of the font. The brightness control bar cannot. Drag the slider to the right to increase the size of the font. The brightness control bar cannot.
panel. Navigate to and open your Settings, and then swipe to and tap Accessibility. TapAdvanced settings, and then tapQuick panel buttons. Choose your desired buttons to show in the quick panel: Color inversionHigh contrast fonts Color correctionColor filterExtra dimSound NotificationsLive Transcribe In previous versions of One UI, remote controls
for nearby devices could be accessed directly through the Quick panel. However, with theOne UI 7 update, the process has changed. To view all devices via Quick Panel:Swipe down from the top right corner of the screen to open the Quick panel. Tap the More options icon (three vertical dots) in the Remote control panel, and then tap Moreto view all
your remote controls for your nearby devices. Live notifications for ongoing activities from certain apps appear on the Lock screen and at the top of the Notification panel to help you stay informed about important information without needing
to open the app. To turn off Live notifications:Navigate to and openSettings, and then swipe to and tapLock screen and AOD. TapNow bar, and then tapView morebelow the Live notificationssection. Turn off the switch next to each app you wish to disable Live notifications for. Whenever you press the Home button, videos from certain apps might
continue to play in a small window. You can change this feature by disabling Picture-in-Picture by disabling Picture-in-Picture by disabling Picture-in-Picture. While the video, and then tap the Settingsicon (looks like a gear). Turn off the Allow permissions witchto turn off the permission for PIP (Picture-in-picture). Alternatively, you can also navigate to and open Settings.
then swipe to and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and then tapSpecial access. Swipe to and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and then tapSpecial access. Swipe to and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and then tapSpecial access. Swipe to and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and tapApps. Tap theMore optionsicon (three vertical dots) from the top right corner of the screen, and tapApps.
view the video player and manage media output, adjust the Panel settings. Swipe down from the top right corner of the screen using two fingers to open the Quick settings panel. Tap the Editicon (the pencil), then tap Panel settings. Tap Show when quick panel collapsed. Now, the
Media controls for the video you watch will appear in the Quick panel Settings to be viewed together allows you to view the full Quick Settings panel simultaneously when you swipe down from the top of the screen. Just remember, in order to view the full Quick Settings panel, you'll not setting to be viewed together allows you to view the full Quick Settings panel simultaneously when you swipe down from the top of the screen. Just remember, in order to view the full Quick Settings panel simultaneously when you swipe down from the top of the screen. Just remember, in order to view the full Quick Settings panel simultaneously when you swipe down from the top of the screen.
need to swipe down one more time. In One UI 7, only 4x6 and 5x6 Home screen grids are supported. This means that if you update or restore your phone or tablet using Smart Switch, your previous grid settings might change, potentially leaving empty spaces on the Home screen grids are supported. This means that if you update or restore your phone or tablet using Smart Switch, your previous grid settings might change, potentially leaving empty spaces on the Home screen grids are supported.
screen, then tapSettings. TapHome screen grid, and then choose between 4x6 or 5x6 to adjust the Home screen layout. TapDoneto save your changes. To move apps on the Home screen grid, and then choose between 4x6 or 5x6 to adjust the Home screen layout. TapDoneto save your changes. To move apps on the Home screen grid, and then choose between 4x6 or 5x6 to adjust the Home screen layout. TapDoneto save your changes. To move apps on the Home screen grid, and then choose between 4x6 or 5x6 to adjust the Home screen layout. TapDoneto save your changes. To move apps on the Home screen grid, and then choose between 4x6 or 5x6 to adjust the Home screen layout. TapDoneto save your changes. To move apps on the Home screen grid, and then choose between 4x6 or 5x6 to adjust the Home screen layout. TapDoneto save your changes. Tap
position. To move the app icon to a different Home screen, drag the app icon to the edge of the current Home screen. To add additional Home screen, then swipe right. Tap the Addicon (plus) to create a new blank Home screen. To add additional Home screen, then swipe right. Tap the Addicon (plus) to create a new blank Home screen. To add additional Home screen, then swipe right. Tap the Addicon (plus) to create a new blank Home screen. To add additional Home screen.
left or right to your preferred position. To set a default Home screen, tap the Home screen, tap the Home screen is in landscape mode, app icons and widgets cannot be moved, added, deleted, or edited. Switch your device to portrait mode to move, add, or remove apps and widgets as needed. To add Home screen apps
and widgets:Add apps:Swipe up on your Home screen to open the Apps screen. Touch and hold the Home screen, and then tapWidgets. Select a widget, and then select your desired widget option. TapAddto add
the widget to the Home screen. Repeat this process to add more widgets: Touch and hold the app, then drag and release the app in your desired location on the screen. You can
even drag itinto another Home screen. To remove Home screen apps and widgets: Remove apps: Touch and hold the desired app until a menu displays, and then tapRemove. Widget names are not displayed on the Home screen by default in One UI 7, except
for default Samsung app widgets and Google's Search widget. However, you can turn on Widget labels to show the names of widgets on the Home screen. Touch and hold a space on the Home screen can only be enlarged if there's enough space around the
folder to accommodate a 2x2 size. Touch and hold the desired folder until a menu appears, then tapEnlarge. To shrink the folder back to its original 1x1 size, touch and hold the folder again, and then tapEnlarge. To shrink the folder back to its original 1x1 size, touch and hold the desired folder until a menu appears, then tapEnlarge. To shrink the folder back to its original 1x1 size, touch and hold the desired folder until a menu appears, then tapEnlarge. To shrink the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x1 size, touch and hold the folder back to its original 1x
Home screen. TapWidgets, then swipe to and tapReminders. TapAll reminders, select your desired widget size, and then tapSettings. In the settings menu, tapCategory, and then tapSelect reminders. In One UI 7, widgets
have been simplified, and the 1x1 Direct Message or Contact widgets are no longer supported. However, you can still create a 1x1 shortcut for whom you want to create a shortcut. TapMorefrom the bottom right corner of the screen, and then
tapAdd contact to Home screen. Choose betweenDirect Dial, Direct Message, or View contact infoto add the 1x1 shortcut to your Home screen wallpaper color: Touch and hold a space on the Home screen. TapWallpaper
and style, and then tapChange wallpapers. Tap the Featuressection, and then tap your desired color. Choose where to apply the wallpaper (Lock Screen, Home screen, or both), then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the bottom of the screen, and then tapNext. TapVariationsor Colorsat the screen, and then tapVariation the screen than tapVariation the screen th
changed. You can set up your desired menu from the widget's settings. Press and hold the Note creator widgets, and then swipe to and tapNotes. Choose your desired menu from the widgets and to your Home screen. TapSettings, and
then tapShortcuts. Select four items you'd like to see in the Note creator menu, and then tapSave. Make any additional adjustments to customize the widget. You can now use the Brief widget and Now bar for this feature. Most functions previously available
in the Face widget are now accessible through the Brief widgetandNow bar. One UI 7.0 offers two different swipe methods when viewing the Apps screen. To change the swipe methods when viewing the Apps screen to access the Apps screen to access the Apps screen.
option:Custom order:Swipe left to right to view apps. This is the default setting. Alphabetical order: Swipe up and down to view apps alphabetically. In One UI 7, the area occupied by the top status bar and bottom navigation bar is integrated into the app area. If third-party apps are overlapping these sections, it may indicate compatibility issues with
the app. Here's how to address this: Check for app updates in the Samsung Galaxy Store or the Google Play Store. Contact the app developer. If issues persist after checking for app updates, reach out to the app developer. If issues persist after checking for app updates, reach out to the app developer. If issues persist after checking for app updates, reach out to the app developer. If issues persist after checking for app updates, reach out to the app developer. If issues persist after checking for app updates, reach out to the app developer. If issues persist after checking for app updates in the Samsung Galaxy Store.
Multicolor, and Glow) have been removed from the Effect menu and have been changed to Basic. To customize your Edge Lighting style, and then tap Notifications, and then tap Notifications, and then tap Notifications, and then tap Notifications to set your desired color. Tap the Advanced tab to
adjust the Transparency, Width, and Duration sliders. When finished, tap Done to save your changes. Scrolling may not feel smooth if you have set the display motion smoothness: Navigate to and openSettings. Swipe to and tapDisplay. TapMotion
 smoothness. Tap Adaptive to turn on smoother scrolling and animations. Note: Adaptive cannot be selected if Power saving mode is turned on. To turn off the switch next to Power saving, and then turn off the switch next to Set Motion smoothness to
Standard. One UI 7 added new settings to help maximize battery life. You might notice Dark mode turning on automatically or your screen shutting off faster in Power saving mode. Don't worry, you can easily change or turn off these features while still saving battery! Navigate to and open Settings. Swipe to and tap Battery. Tap Power saving, and then
turn off the switchnext tothe following functions: Turn on Dark modeSet Screen timeout to 30 seconds Link to Windows is compatible with PCs running Windows 10 with the May 2019 update or later. Feature not available on Mac computers. Full screen mode in App window,
USB connection between phone and PC, and Android desktop screen on PC screen are no longer supported. Samsung DeX for PC is no longer supported on Galaxy phones running One UI 7 or later. You can still stay connected with Link to Windowsto make calls, send text, and use certain apps on your Windows PC without needing a cable. Plus, other
DeX options likewired/wireless DeXandStandalone DeX (for tablets) are still available. Here's how to get started with Link to Windows: Update Windows 10 or 11 PC, select the Startmenu, begin typingCheck for updates, and then select it when it appears. Select the Startmenu, begin typingCheck for updates are available, allow them to download and
install.Add your Microsoft account.On your PC, select the Startmenu, and then selectSettings. SelectAccounts, and then selectYour info. If needed, selectSign in with a Microsoft account instead. Then, follow the prompts to complete the setup. Next, make sure the Link to Windows is enabled on your phone. Navigate to and openSettings, tapConnected
and then selectOpen Phone Linkon the pop-up window. If it's not installed, you candownload the appfrom the Microsoft Store. When you're ready, navigate to and open the Phone Linkcompanion app on your PC, and then selectAndroid. Note: You can also selectiPhoneif youd like to connect an iOS device. If you are already signed into your Microsoft
account on your PC, youll be able to choose a device under Linked device. However, if you are not already signed in, follow the prompts to sign into your desired phone if it appears, or add a new phone by selectingAdd another device. Note: You may be
mirror your phone. Once you're all set up, your phone and PC typically need to be on the same network for the Phone Link app to work, but you can allow your phone to connect with mobile data to turn it on. If you have any
difficulty setting up the Phone Link app on your Windows 10 or 11 PC, or you need to unlink a device from your PC, you can refer to Microsoft's support article. To see the connection status of Bluetooth devices to your phone or tablet: Swipe down from the top right corner of the screen to open the Quick settings panel. Look for the Bluetooth icon in the
 settings. Wi-Fi 7 is available on the Galaxy S25 Edge, S25 Ultra, S25+, S25, and S24 Ultra, but not all phones or networks support Wi-Fi 7 coverage. If your phone doesn't support Wi-Fi 7, it will show the fastest Wi-Fi it can use, like Wi-Fi 5, 6, or 6E. So, even if you're
connected to Wi-Fi 7, your phone might show Wi-Fi 6 if that's the best it can handle. If you're using a Galaxy S25 model or the S24 Ultra and see Wi-Fi 7 router, check with the router manufacturer to confirm if the router supports WPA3 H2E
(Hash to Element). On the Galaxy S25 series and other phones or tablets running One UI 7, the Bluetooth devices without compatible profiles may not appear in the list of available Bluetooth devices. To resolve this issue: Install the Bluetooth
device's dedicated app. Many Bluetooth devices come with a companion app that allow you to connect and manage the devices. Refer to the Bluetooth device's user manual or contact the manufacturer directly for detailed instructions on installing and connected the dedicated the devices.
app. If your mobile hotspot on your phone or cellular-connected tablet isn't showing up on other devices, try the following:On your phone or tablet, navigate to and open Settings. Tap Connections, and then tapMobile Hotspot and Tethering. TapMobile Hotspot and Tet
configuration menu. Tap Advancedat the bottom of the menu, and then turn off the switchnext to Hidden network feature keeps your hotspot invisible to other devices. Turning it off makes it detectable. Now, swipe up to check the band frequency settings. If the device you're trying to connect is older and doesn't support the
GHz band, change the hotspot band to 5 GHz or 2.4 GHz. If you're having trouble connecting your phone or tablet to a hotspot device, check the security status of the hotspot and open its Settingsmenu. Note: Depending on the device
an older device that doesn't support WPA3, consider changing it to WPA2 for compatibility. Note: If you're unable to change the security settings for your mobile hotspot device, reach out to your metwork provider or the device manufacturer. for assistance. If you're unable to connect to the mobile hotspot on another Galaxy phone or tablet: Navigate to
and open Settings. Tap Connections, and then tap Mobile Hotspot, and then tap WPA2-Personal or WPA2-Personal
slightly tilting your head upward during the process. To register your face: Navigate to and open Settings. Swipe to and then tap Done. Tap Face recognition. If you don't have a security lock already set, you will be prompted to do
so. Tap Continue, and review the Face registration help information. Tap Register, and then follow the on-screen instructions to complete registration. Be sure to gently tilt your head upwards during the registration process (between 30% - 70%). In One UI 7, when a USB device, such as headphones, a mouse, or a keyboard, is connected after the
locked. USB connection can be used after the screen is unlocked and the cable is reconnected. To turn this feature off: Navigate to and open Settings. Swipe to and top security and privacy. Tap More security settings, and then turn off the switchnext to Block USB connections while locked. A Samsung tablet is a wonderful equipment but a tablet with
problems would be a trouble, right? Samsung tablet users often complain that there are some problems with their devices. For example, they are unable to turn on or turn off the device. Or the tablet screen would be frozen and so on. Therefore, this article comes to show you the means to fix Samsung tablet users often complain that there are some problems. For some reasons, Samsung tablet users often complain that there are some problems.
tablet might be unable to be turned on. In this case, you have several methods alternative to boot your device. 1. Force restart your tablet To force restart your tablet to be turned on. In this case, you have several methods alternative to boot your device. 1. Force restart your tablet To force restart. 2. Reinsert the battery Removing battery of
Samsung tablet is a more effective way to turn on the device. Just removing the battery from tablet simply and leave the tab for a while to drain the left overcharge in the device. It is possible that the Samsung tablet is exhausted so that it
cannot be turned on. To solve this problem, what you need to do is only to charge the device for about hour and then try to restart it. Here, using a original Samsung charger would be a better choice. 4. Restart the tablet in Safe Mode to check whether the device is able to be powered on or not. You can press the
Power button till you see the Samsung logo. Next, release the button and immediately press the Volume Down key. Then let your device restart in Safe Mode? 5. Factory reset the Samsung tablet is also a powerful way to fix the device won't turn on issue. To
perform this operation, you need to your device into Recovery Mode at first. For entering the Recovery Mode, you need to long press the Power, Home and Volume Down keys simultaneously until you see a list of options displayed on the screen. Then use Volume Down button to select wipe data/factory reset option and press the Power button to
confirm your option. When the resetting process finishes, the device will reboot automatically. Notice: The factory reset operation will erase all the contents and settings on your device so you are strongly recommended to backup the wanted data to computer beforehand. Part 2. How to Fix Samsung Tablet Won't Turn off? Another common problem of
Samsung tablet is that it cannot be turned off. When you face this problem, you will be able to use the tablet smoothly but fail to switch it off. To fix this error, you can try the methods below: 1. Drain out the battery The most direct way is to put it aside and let it drains out naturally. Or you can continue to use it to exhaust it. 2. Force shut down the
device By using this means, you need to connect the tablet to a charger. Once it begins charging, you can press the Power button for 10-15 seconds to reboot it. Then, when a charging sign appears on the screen, disconnect the tab and charger and it will turn off. 3. Reboot system on tablet Rebooting the tablet system and then turn the device off is
also a method. Also, you need to press the Power, Home and Volume Down buttons to boot your device into Recovery Mode. Then choose to reboot system now to restart the device. Once the device is restarted, you can try to turn it off as usual. Part 3. Dealing with the Frozen Screen on Samsung Tablet Maybe you are lucky enough to turn on or turn
off the Samsung tablet successfully, but you might get a frozen screen while using the device is stuck at a particular screen and fails to take any command from you. If you want to fix this error, you need to: 1. Make use of the Home button Try to press the Home button for 2 or 3 seconds to return it to the Home screen. If it
fails, you need to try tapping on the back button at the bottom of the screen several times. 2. Soft reset the tab A soft reset would be able to fix the issue when the above means fails. To perform a soft reset the device Also, the
their desired files on tablet for unknown reasons. But fortunately, restoring lost data from Samsung tablet is not a difficult task now. You can recover your wanted data from tablet easily with the help of MobiKin Doctor for Android. The details about the Samsung tablet recovery are as below: 1. Install and run the program on PC/Mac Just install the
program on your computer by following the instructions. Then launch it and connect the tablet to computer with USB debugging on your device. After the connected tablet automatically. 2. Scan Samsung tablet for lost files When the detection is
completed, all the recoverable file types will be shown on the left panel. Just elect the files you want to recover and then the software will scan the data for you. 3. Retrieve data from Samsung tablet You can see the scanning results on the right. Just choose the files that you want to restore and click on Recover button to retrieve and save them on
your computer. Related Articles: How to Fix Android Tablet White Screen of Death? Samsung Tablet Data Recovery How to Recover Lost Contacts from Water Damaged Android Phone or Tablet? How to Access Phone with Broken Screen with PC Easily & Safely? Touch Screen Not
Working on Android, How to Fix It?It doesn't matter what you're doingleading a video conference call, ordering holiday gifts, or binging a new TV serieswhen your fast.At Asurion, we take care of youand your tech. Here's our
guide to common Samsung tablet problems and their solutions.1. Your tablet won't turn on, try these troubleshooting tips: Check for physical or liquid damage on your tablet, charger, and USB cable. Try a different cable or charger too. If you notice something off, it could be preventing your device from charging
properly. Perform a soft reset by pressing and holding the Power button (or Side button) and the Volume Down button at the same time until your tablet enters Maintenance Boot mode, use the Volume Up or Down keys to select Normal Boot, then press the Side button to select
it. Charge your tablet by connecting it to the charging cable that came with your device (or, if you don't have it, a high-quality charger). If the battery has completely drained, give your device at least 10 minutes for the charging indicator to appear. After finishing those three steps, disconnect the charger and try turning on your tablet again. Simply
press and hold the Power button or Side button for 15 to 20 seconds. If your tablet turns on, turn it off again so you can juice it up to a full charge. If the tablet still won't turn on, make an appointment with a Samsung tablet repair experts. Our experts can help. Schedule a repair or visit your nearest store today. Schedule a repair expert. Our tablet is
running slowly There are a bunch of reasons why your device might be acting sluggish, including:You have too many apps running in the background. There's not enough memory or storage. Your operating system is out of date. Here are three things to try that can help speed up your device. Clear your cache consists of informationlike files
scripts, or imagesthat's saved on your tablet after you visit a website or open an app. These saved files help speed up your tablet's memory. Clearing it will improve the way your device works by erasing unnecessary files without losing any of your saved
passwords or data. Here's how to clear your cache: Go to Settings, then tap Battery and device care. On older versions, the option will say Fix now. Tap Done. If a specific app keeps crashing, you can clear the cache of that app. Here's how: Go to Settings, then tap Apps. Select the app that you want
to clear the cache for, then tap Storage > Clear cache. Repeat these steps for other apps on your device. Free up storage is available on your Samsung tablet, go to Settings > Battery and device care > Storage. If it's almost full, stay on this screen to delete files and free up space. Photos and videos use a lot of memory
so consider transferring them to cloud storage or an external hard drive or simply deleting the ones you no longer need. If you need help, check out our guide to backing up data on your tablet or get rid of bugs, and generally help it
work better. Here's how to update your tablet's software: Connect your device to the Internet. Tap Settings. Scroll down, and tap Software updates (it may vary depending on the Samsung tablet model). Tap Check for software update or System update or System update your tablet model). Tap Check for software update or System update or System update or System updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model). Tap Check for software updates (it may vary depending on the Samsung tablet model).
fastIf your Samsung tablet won't charge or if the battery drains too quickly, the problem could be the battery, not your battery life. For more
information, check out our guide to fixing a Samsung tablet that isn't charging. If you notice that your fully charged battery doesn't last for at least 5 to 6 hours, it may be time for a replacement battery for your Samsung tablet. 4. Your tablet won't connect to Wi-Filf your tablet won't connect to Wi-Filf your tablet that isn't charging. If you notice that your fully charged battery doesn't last for at least 5 to 6 hours, it may be time for a replacement battery for your Samsung tablet.
online.Restart your tabletPress and hold the Power button and Volume Down button. Wait for your screen to go black. Turn on your tablet back on. Restart your Wi-Fi routerUnplug your router. Wait 30 seconds. Plug your router back
in again and try connecting your tablet. Make sure your tablet is in range of your Wi-Fi network f your tablet is too far away from your router, the signal may not be strong enough for your tablet is too far away from your router, the signal may not be strong enough for your tablet is in range of your Wi-Fi network is
workingTry connecting another device to the web. If that doesn't work, contact your internet service provider to ask about any issues in your area. Check out our guide to creating strong passwords. 5. Your touchscreen is frozen or
not responding When your tablet freezes, your online life does too. If your Samsung tablet screen isn't working or won't respond to touch commands, try these troubleshooting steps. Restart your tablet. If those steps don't work, press and hold
the Power button for 12 minutes until the screen goes dark, then turn your tablet in Safe mode and uninstalling the app. This will turn your device on without running any third-party apps, so you can find
and remove the app that's causing your problem. To turn on Safe mode: Turn off the tablet. Turn it back on, and when the Samsung logo appears, press and hold the Volume Down button. You should see Safe Mode, you can remove the third-
party app causing any issues. A good place to start is with apps that you installed or updated when the touchscreen first stopped responding. Once you're done, exit Safe Mode by restarting your tablet. 6. Your camera is not working. Dut
usually a simple fix. For step-by-step instructions, read our guide on what to do if your tablet camera isn't working. No matter the issue, our experts can repair your devices fast. Make an appointment or visit your local uBreakiFix by Asurion today. Schedule a repair your devices fast. Make an appointment or visit your local uBreakiFix by Asurion today. Schedule a repair your devices fast. Water to do if your tablet to make an appointment or visit your local uBreakiFix by Asurion today. Schedule a repair your devices fast.
crash or freeze. If this is happening, try these steps, in order.Restart your tabletPress and hold the Power button and Volume Down button. Wait for the screen goes dark, then turn your tablet back on. Check your internet
connectionAn unstable or slow internet connection can cause apps to crash on your tablet. A quick and easy way to check your connection is to open a new webpage to see if it loads. If it doesn't, you should contact your internet provider. You can also follow the previous steps for what to do when your tablet won't connect to Wi-Fi.Keep in mind, some
apps work better on Wi-Fi, so make sure to test the app when you're at home, where you likely have a strong internet connection. Update your software update, or System update, or System update (it may vary depending on the
Samsung tablet model). Tap Check for software updates. Follow the onscreen instructions to download and install the update apps on your Samsung tablet: Open the Play Store, and tap your profile image at the top right. Choose Manage apps & device. Tap See details to view pending downloads. If you see a link that says See recent updates,
then the Play Store thinks everything is up to date. To run a manual check, select All apps up to date > Check for update all to update all to update and to update any, select Update any, select Update next to that app. Force stop the app Sometimes an app can keep running in the background even after you've closed it on your
tablet. To force stop an app on the Android 9 operating system or a newer version, follow these steps: Go to Settings > Apps. Select the app will relaunch. To delete the app permanently, select Uninstall. Clear app data and cache Clearing the data and cache for an app wipes all
the stored data and may fix a crashing issue. This step will delete your accounts, files, and settings from the app. Clear data or Clear cache. Ways to keep your tablet working as it should Now that you know what to do when your
Samsung tablet isn't working, let's look at a few ways to keep your tablet running smoothly in the first place. Back up your tablet is lost, stolen, or damaged. For step-by-step instructions, read our guide to backing up
your tablet. Update your tablet screen, or bring your device to a tablet screen, or bring your device to a tablet screen, or bring your device to a tablet screen, or bring your device to fixing a cracked tablet screen, or bring your device to a tablet screen. Cracks never fix themselves. Check out our quide to fixing a cracked tablet screen, or bring your device to a tablet screen, or bring your device to fix no problems. Don't ignore a cracked tablet screen, or bring your device to a tablet screen, or bring your device to a tablet screen, or bring your device to a tablet screen.
extreme heat and cold and away from water. All will cause problems for your device long-term. Protect it from the unexpected. If your tablet is covered by a protection plan, you can keep all of the other eligible tech in your home protected
too.It doesn't matter what you're doingleading a video conference call, ordering holiday gifts, or binging a new TV serieswhen your Samsung Galaxy tablet stops working, it's frustrating. The upside is it's usually not a serious issue and we can help you fix itfast. At Asurion, we take care of youand your tech. Here's our guide to common Samsung tablet
problems and their solutions. 1. Your tablet won't turn on If your Samsung tablet won't turn on, try these troubleshooting tips: Check for physical or liquid damage on your tablet, charger, and USB cable. Try a different cable or charger too. If you notice something off, it could be preventing your device from charging properly. Perform a soft reset by
pressing and holding the Power button (or Side button) and the Volume Down button at the same time until your tablet restarts. This can take up to 1 minute. If, instead of restarting, your tablet enters Maintenance Boot mode, use the Volume Up or Down keys to select Normal Boot, then press the Side button to select it. Charge your tablet by
connecting it to the charging cable that came with your device (or, if you don't have it, a high-quality charger). If the battery has completely drained, give your tablet again. Simply press and hold the Power
button or Side button for 15 to 20 seconds. If your tablet turns on, turn it off again so you can juice it up to a full charge. If the tablet still won't turn on, make an appointment with a Samsung tablet repair experts. Our experts can help. Schedule a repair or visit your nearest store today. Schedule a repair 2. Your tablet is running slowly There are a
bunch of reasons why your device might be acting sluggish, including:You have too many apps running in the background. There's not enough memory or storage. Your device might be acting sluggish, including:You have too many apps running in the background. There's not enough memory or storage. Your device might be acting system is out of date. Here are three things to try that can help speed up your device. Clear your cache consists of informationlike files, scripts, or imagesthat's
saved on your tablet after you visit a website or open an app. These saved files help speed up your device when you return to those sites and apps. But over time, cached data can overload your tablet's memory. Clearing it will improve the way your device when you return to those sites and apps. But over time, cached data can overload your tablet's memory.
tap Storage > Clear cache. Repeat these steps for other apps on your device. Free up storage is available on your Samsung tablet, go to Settings > Battery and device care > Storage. If it's almost full, stay on this screen to delete files and free up space. Photos and videos use a lot of memory, so consider transferring tablet, go to Settings > Battery and device care > Storage. If it's almost full, stay on this screen to delete files and free up space. Photos and videos use a lot of memory, so consider transferring tablet, go to Settings > Battery and device care > Storage. If it's almost full, stay on this screen to delete files and free up space. Photos and videos use a lot of memory, so consider transferring tablet.
them to cloud storage or an external hard drive or simply deleting the ones you no longer need. If you need help, check out our guide to backing up data on your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert. Check for software updates Regularly updating your tablet or get help from an expert.
to update your tablet's software: Connect your device to the Internet. Tap Settings. Scroll down, and tap Software updates. Follow the onscreen instructions to download and install the update. 3. Your battery is draining too fastIf your Samsung
tablet won't charge or if the battery drains too quickly, the problem could be the battery, not your tablet. Most batteries last 2 to 3 years, though the exact lifespan depends on how you use your battery life. For more information, check
out our guide to fixing a Samsung tablet that isn't charging. If you notice that your fully charged battery doesn't last for at least 5 to 6 hours, it may be time for a replacement battery for your Samsung tablet. 4. Your tablet won't connect to Wi-Fi, try these steps, in this order, to get back online. Restart your
tabletPress and hold the Power button and Volume Down button. Wait for your screen to go black. Turn on your tablet back on. Restart your Wi-Fi routerUnplug your router. Wait 30 seconds. Plug your router back in again and try
connecting your tablet. Make sure your tablet is in range of your Wi-Fi network f your router, the signal may not be strong enough for your tablet is too far away from your router is turned on, then move your tablet closer to the router to get it online. Confirm that your Wi-Fi network is working Try connecting
another device to the web. If that doesn't work, contact your internet service provider to ask about any issues in you're entered it correctly. For more tips, check out our guide to creating strong passwords.5. Your touchscreen is frozen or not responding When
your tablet freezes, your online life does too. If your Samsung tablet screen isn't working or won't respond to touch commands, try these troubleshooting steps. Restart your tablet. If those steps don't work, press and hold the Power button for
12 minutes until the screen goes dark, then turn your tablet in Safe mode and uninstalling the app. This will turn your device on without running any third-party apps, so you can find and remove the app.
that's causing your problem. To turn on Safe mode: Turn off the tablet. Turn it back on, and when the Samsung logo appears, press and hold the Volume Down button. You should see Safe Mode, you can remove the third-party app causing any
issues. A good place to start is with apps that you installed or updated when the touchscreen first stopped responding. Once you're done, exit Safe Mode by restarting your tablet. 6. Your camera is not working. Once you're done, exit Safe Mode by restarting your tablet.
step-by-step instructions, read our quide on what to do if your tablet camera isn't working. No matter the issue, our experts can repair your devices fast. Make an appointment or visit your local uBreakiFix by Asurion today. Schedule a repair your devices fast. Make an appointment or visit your local uBreakiFix by Asurion today. Schedule a repair your devices fast.
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internet connection can cause apps to crash on your tablet. A quick and easy way to check your connection is to open a new webpage to see if it loads. If it doesn't, you should contact your internet provider. You can also follow the previous steps for what to do when your tablet won't connect to Wi-Fi. Keep in mind, some apps work better on Wi-Fi, so
make sure to test the app when you're at home, where you likely have a strong internet connection. Update your Samsung tablet: Connect your device to the internet. Tap Settings. Scroll down, and tap Software update, or System updates (it may vary depending on the Samsung tablet model). Tap
Check for software updates. Follow the onscreen instructions to download and install the update. To update apps & device. Tap See details to view pending downloads. If you see a link that says See recent updates, then the Play Store thinks
everything is up to date. To run a manual check, select All apps up to date > Check for update all to update all to update all to update an app can keep running in the background even after you've closed it on your tablet. To force stop an app
on the Android 9 operating system or a newer version, follow these steps: Go to Settings > Apps. Select the app you want to stop, then tap Force Stop. When you restart your tablet, the app will relaunch. To delete the app permanently, select Uninstall. Clear app data and cache for an app wipes all the stored data and may fix
a crashing issue. This step will delete your accounts, files, and settings from the app.Open your Settings and tap Apps. From the list of Apps that appears, tap the app that is causing the issue. Tap Storage > Clear data or Clear cache. Ways to keep your tablet working as it should Now that you know what to do when your Samsung tablet isn't working,
let's look at a few ways to keep your tablet. This is a simple way to keep your photos, videos, and files safe. It also ensures you won't lose your tablet update your tablet. Update your tablet is lost, stolen, or damaged. For step-by-step instructions, read our guide to backing up your tablet. Update your tablet.
operating system regularly. Doing so will help you avoid many of these common problems. Don't ignore a cracked tablet screen, or bring your device to a tablet repair expert to help you figure out your next steps, Keep your tablet out of extreme heat and cold and away
from water. All will cause problems for your device long-term. Protect it from the unexpected too. It doesn't matter what you're
doingleading a video conference call, ordering holiday gifts, or binging a new TV serieswhen your Samsung Galaxy tablet stops working, it's frustrating. The upside is it's usually not a serious issue and we can help you fix itfast. At Asurion, we take care of youand your tech. Here's our guide to common Samsung tablet problems and their solutions. 1.
Your tablet won't turn on If your Samsung tablet won't turn on, try these troubleshooting tips: Check for physical or liquid damage on your tablet, charger, and USB cable. Try a different cable or charger too. If you notice something off, it could be preventing your device from charging properly. Perform a soft reset by pressing and holding the Power
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seconds. If your tablet turns on, turn it off again so you can juice it up to a full charge. If the tablet still won't turn on, make an appointment with a Samsung tablet repair experts. Our experts can help. Schedule a repair or visit your nearest store today. Schedule a repair or visit your nearest store today.
might be acting sluggish, including:You have too many apps running in the background. There's not enough memory or storage. Your operating system is out of date. Here are three things to try that can help speed up your device. Clear your cache consists of informationlike files, scripts, or imagesthat's saved on your tablet after you visit a
website or open an app. These saved files help speed up your device when you return to those sites and apps. But over time, cached data can overload your tablet's memory. Clearing it will improve the way your device works by erasing unnecessary files without losing any of your saved passwords or data. Here's how to clear your cache: Go to Settings,
then tap Battery and device care. On older versions, the option will say Device care. Tap Optimize now. Older versions will say Fix now. Tap Done. If a specific app keeps crashing, you can clear the cache of that app. Here's how. Go to Settings, then tap Apps. Select the app that you want to clear the cache for, then tap Storage > Clear cache. Repeat
these steps for other apps on your device. Free up storage is available on your Samsung tablet, go to Settings > Battery and device care > Storage. If it's almost full, stay on this screen to delete files and free up space. Photos and videos use a lot of memory, so consider transferring them to cloud storage or an external
hard drive or simply deleting the ones you no longer need. If you need help, check out our guide to backing up data on your tablet's software will improve your security, get rid of bugs, and generally help it work better. Here's how to update your tablet's
software: Connect your device to the Internet. Tap Settings. Scroll down, and tap Software updates. Follow the onscreen instructions to download and install the update. Your Samsung tablet won't charge or if the
battery drains too quickly, the problem could be the battery, not your tablet. Most batteries last 2 to 3 years, though the exact lifespan depends on how you use your battery life. For more information, check out our guide to fixing a
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button and Volume Down button. Wait for your screen to go black. Turn on your tablet. If this doesn't work, press and hold the Power button for 12 minutes until your screen goes dark and then turn your tablet. Make sure
your tablet is in range of your Wi-Fi networkIf your tablet is too far away from your router, the signal may not be strong enough for your device to connect to Wi-Fi. Make sure your wi-Fi network is working Try connecting another device to the web. If that
doesn't work, contact your internet service provider to ask about any issues in your area. Check your Wi-Fi password Make sure you're using the right passwords. 5. Your touchscreen is frozen or not responding When your tablet freezes, your online life
does too. If your Samsung tablet screen isn't working or won't respond to touch commands, try these troubleshooting steps. Restart your tablet. If those steps don't work, press and hold the Power button for 12 minutes until the screen goes
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with apps that you installed or updated when the touchscreen first stopped responding. Once you're done, exit Safe Mode by restarting your tablet. 6. Your camera is not working. When your samsung tablet camera stops working, you can't take photos or videos with your device. It's annoying, but usually a simple fix. For step-by-step instructions, read
our guide on what to do if your tablet camera isn't working. No matter the issue, our experts can repair your devices fast. Make an appointment or visit your local uBreakiFix by Asurion today. Schedule a repair 7. Your apps are crashing or freezing Sometimes, an app causes your Samsung tablet to crash or freeze. If this is happening, try these steps, in
order.Restart your tabletPress and hold the Power button and Volume Down button. Wait for the screen goes dark, then turn your tablet back on. Check your internet connectionAn unstable or slow internet connection can cause
apps to crash on your tablet. A quick and easy way to check your connection is to open a new webpage to see if it loads. If it doesn't, you should contact your tablet won't connect to Wi-Fi. Keep in mind, some apps work better on Wi-Fi, so make sure to test the app when
you're at home, where you likely have a strong internet connection. Update your Samsung tablet model). Tap Check for software updates.
Follow the onscreen instructions to download and install the update. To update apps on your Samsung tablet: Open the Play Store, and tap your profile image at the top right. Choose Manage apps & device. Tap See details to view pending downloads. If you see a link that says See recent updates, then the Play Store thinks everything is up to date. To run
a manual check, select All apps up to date > Check for update all to update all to update all to update all to update and app on the Android 9 operating
system or a newer version, follow these steps: Go to Settings > Apps. Select the app you want to stop, then tap Force Stop. When you restart your tablet, the app will relaunch. To delete the app permanently, select Uninstall. Clear app data and cache for an app wipes all the stored data and may fix a crashing issue. This step
will delete your accounts, files, and settings from the app. Open your Settings and tap Apps. From the list of Apps that appears, tap the app that is causing the issue. Tap Storage > Clear data or Clear cache. Ways to keep your tablet working as it should Now that you know what to do when your Samsung tablet isn't working, let's look at a few ways to
keep your tablet running smoothly in the first place. Back up your tablet. This is a simple way to keep your photos, videos, and files safe. It also ensures you won't lose your personal information if your tablet. Update your tablet is lost, stolen, or damaged. For step-by-step instructions, read our guide to backing up your tablet. Update your tablet is lost, stolen, or damaged. For step-by-step instructions, read our guide to backing up your tablet.
regularly. Doing so will help you avoid many of these common problems. Don't ignore a cracked tablet screen, or bring your device to a tablet repair expert to help you figure out your next steps, Keep your tablet out of extreme heat and cold and away from water. All
will cause problems for your device long-term. Protect it from the unexpected. If your tablet is covered by a protection plan, you can keep all of the other eligible tech in your home protected too.
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Samsung tablet screen problems. Samsung tablet battery problems. Samsung tablet sound problems. Samsung tablet display problems. Samsung tablet internet connection problems. Samsung tablet freezing problems. Samsung galaxy tablet charging problems. Samsung tablet problems and tablet problems. Samsung tablet problems. Samsung tablet problems. Samsung tablet problems turning on. Samsung tablet update problems.

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